Mercedes-Benz DRIVE

is an advanced 16-week technician training and development program that gives you the opportunity to learn extensive Mercedes-Benz product knowledge, customer service best practices and career preparation ensuring that when you're placed with a dealer post-program graduation, you'll have what it takes to be successful on Day 1.

MB DRIVE's blended learning approach which consists of 90% workshop instruction and 10% traditional classroom lecture ensures that you'll gain hands on experience with Mercedes-Benz equipment and vehicles. In addition, you'll learn Mercedes-Benz Workshop Information Systems and in-demand automotive technician skills.

Upon successful completion of the program and after just six short months of dealership experience, you will be a Systems Technician – a title that can take years to earn outside of MB DRIVE.

You'll get...

- An accelerated career track
- Years' worth of training in just <u>16 weeks!</u>
- Hands-On experience with Mercedes-Benz vehicles and equipment

You'll learn...

- ✓ Introduction to Mercedes-Benz
- ✓ Disassembly
- ✓ Intermediate Electrical
- ✓ Career Development
- ✓ Diagnostic Strategies
- ✓ Engine Management Systems
- ✓ Brakes & Traction
- ✓ Suspension Systems
- ✓ Service & Maintenance
- ✓ Climate Control
- ✓ Telematics
- ✓ E-Mobility
- ✓ Strategies for Success





Frequently Asked Questions

What are the eligibility requirements to be considered for enrollment?

- US Citizen or permanent resident with valid driver's license
- No DUIs, reckless driving and no more than 2 moving violations in the past 3 years
- High School graduate or GED recipient
- Desiring employment at an Authorized Mercedes-Benz dealership within three months of graduation from MB DRIVE

Is MB DRIVE a paid program?

The tuition, tools, and equipment are provided by Mercedes-Benz USA, LLC. However, student expenses including housing, food, etc. are paid for by the student.

Are there housing placement services available?

Yes. For the duration of the 16 week program, students have the opportunity for housing placement through our partnership with Universal Technical Institute

Are there any post-graduation commitments?

 After successful completion of MB DRIVE, graduates are expected to work at an Authorized Mercedes-Benz dealership for at least on year

Are we guaranteed placement with a dealer?

 While job placement is not guaranteed, over 90% of MB DRIVE graduates have been hired into an authorized Mercedes-Benz dealership to date

What is the recruitment process like?

Our recruitment process has many stages, including online and video interviews, skills assessments, personality test, in-person interviews and background and drug screenings

What is the Mercedes-Benz Technician Development path? See below Technician Development Path Centralized Diagnostic Technician Certified Field Technical Specialists, in Systems conjunction with Dealer Systems Technician Leadership, select exceptional Technician technicians to participate in this advanced training program Completed training certifications in: Qualified AND / OR - Powertrain Technician - Chassis Workshop Leadership - Telematics, Comfort & Safety Technician in - Team Leader - Shop Foreman - Service Manager - Service Director Takes about 3-5 years to accomplish MB DRIVE Graduates start here

