mbrace2
Initial Activation Process

USA, 08/30/2012
<table>
<thead>
<tr>
<th></th>
<th>Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Background</td>
</tr>
<tr>
<td>2</td>
<td>OTAR</td>
</tr>
<tr>
<td>3</td>
<td>Mercedes-Benz Apps</td>
</tr>
<tr>
<td>4</td>
<td>Support</td>
</tr>
</tbody>
</table>
Background

- mbrace2 (new generation Hardware) is standard equipment on all MY13 vehicles (except S, CL, SLS)
  - Enables new telematics possibilities
  - Requires new activation process prior to customer delivery

- Initial Activation (Provisioning) cannot be guaranteed by the VPC at this time
  - All mbrace2 equipped vehicles must be verified for successful provisioning and processed by the Dealer, regardless of VPC actions

- Initial Activation (Provisioning) of the mbrace hardware and MB-Apps must be completed prior to customer delivery
OTAR (Over The Air Registration)

- **Purpose:**
  OTAR is the automatic programming of the mbrace control unit. It activates the mbrace device and allows calls to be made and data transfer to occur. The OTAR process is applicable to all MY 13 vehicles except for S, CL, and SLS.

- **Preconditions:**
  1. Transport Mode is deactivated
  2. Good Verizon Wireless Signal
  3. Location & Time acquired by GPS antenna
     (All vehicles are equipped with GPS)

- **Action:**
  - Process begins automatically once the Preconditions have been met. No action is required.
  - Process completed when message clears on its own.

- **Troubleshooting:**
  - If message remains for longer than 5 minutes, verify preconditions have been met and cycle the Ignition.
  - If condition remains, call:
    **HTI Dealer Support 1-877-826-6319**

**CAUTION!**
Do NOT attempt to Deactivate mbrace using Xentry!
Mercedes-Benz Apps

- **Applicable for COMAND Units Only!**
- **Preconditions:**
  1. OTAR has finished
  2. Good Verizon Wireless Signal
  3. Location & Time acquired by GPS antenna
- **Action:**
  - Simply select “Mercedes-Benz Apps”
  - Completed when Apps have loaded (~2 Minutes)
- **Hint:**
  - The connection process can run in the background.
  - Simply press the Radio Hard Key or Navi Hard Key to view other applications. To return to the Apps, simply select the Globe Icon again.
Support

For **all failures or questions** with OTAR or Connection issues call:

• HTI Dealer Support: **1-877-826-6319**

Additional Tips and repair recommendations available:

• Consult TIPS – 82.95 (Tele aid / mbrace) or 82.85 (COMAND)
• Contact DTS - 866 628 7282