Introduction to the Companion App

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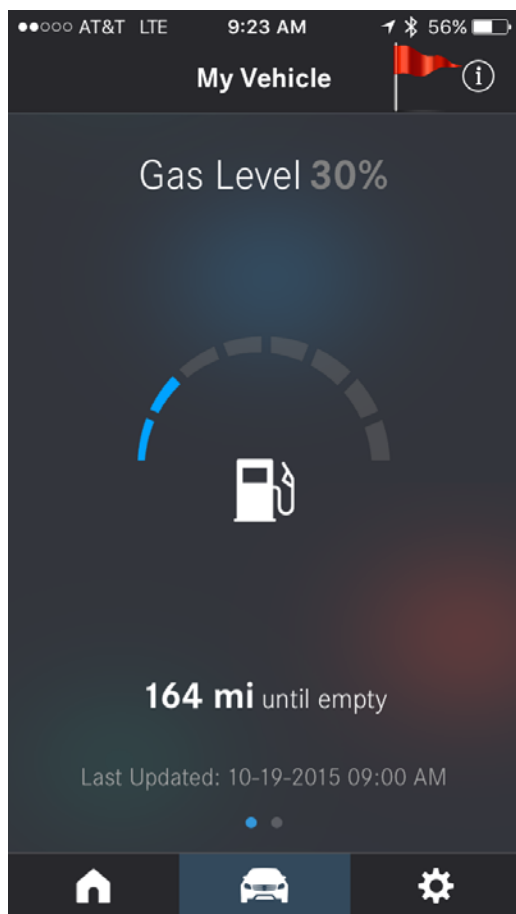July 2015

Mercedes-Benz

What is the Companion App?

The Companion App, developed by Mercedes-Benz Research and Development, provides the customer vehicle information and door to door navigation instructions using the customer's Apple iPhone, their Mercedes-Benz and Apple watch.

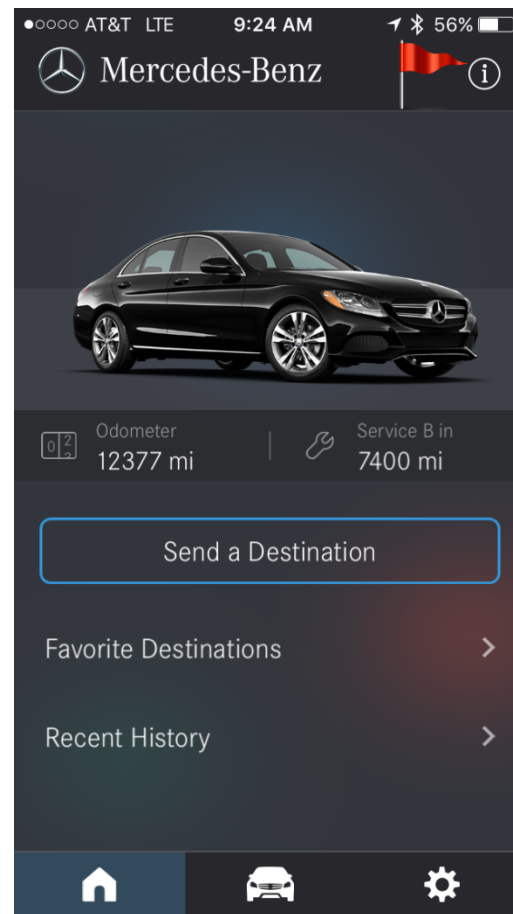# Vehicle Information displayed on the iPhone

*Red flag is part of the development version of the app. Customer versions will not have it

Fuel level w/range

Tire pressure

Odometer, mileage/time till service

Hybrid fuel and energy data available if applicable

Functionality with Apple watch

Updated app says **Companion** instead of dashboard

Destinations can be sent to the vehicle with the Apple watch using voice control:
- On the watch, from the Companion home screen select **Send to Car**, then **Find Destination.**
- Speak your entire address then select **Done**

Check percentage of fuel in the tank:
- On the watch, from the Companion home screen select the **fuel range** field

Check present location of the vehicle:
- On the watch, from the Companion home screen select **locate car**

Requirements to use the Companion app

- The customer must have an applicable 2016 vehicle with COMAND: S-Class Sedan, S-Class Coupe, C-Class Sedan, GLC or AMG GT
- Proper software will be installed in applicable vehicles **built after** October 1, 2015. **No retrofit**
- Customers must have an Apple iPhone, no other phone will work
- iPhone Location Services must be set to **on**
- Customer needs to download the Companion app from the Apple App store
- Customer's iPhone must be a iPhone 5 or newer using iOS 8.0 or later

Connecting the Companion app to the vehicle

- First install the app on the iphone from the Apple App Store
- Connect the phone to the vehicle via Bluetooth
- Select the Companion app on your iPhone
- You should see a pop-up screen asking permission for the app to connect with your vehicle

How does the door to door navigation work with the Apple watch?

1. Enter Address into apple watch using voice control

5. Arrive at Destination
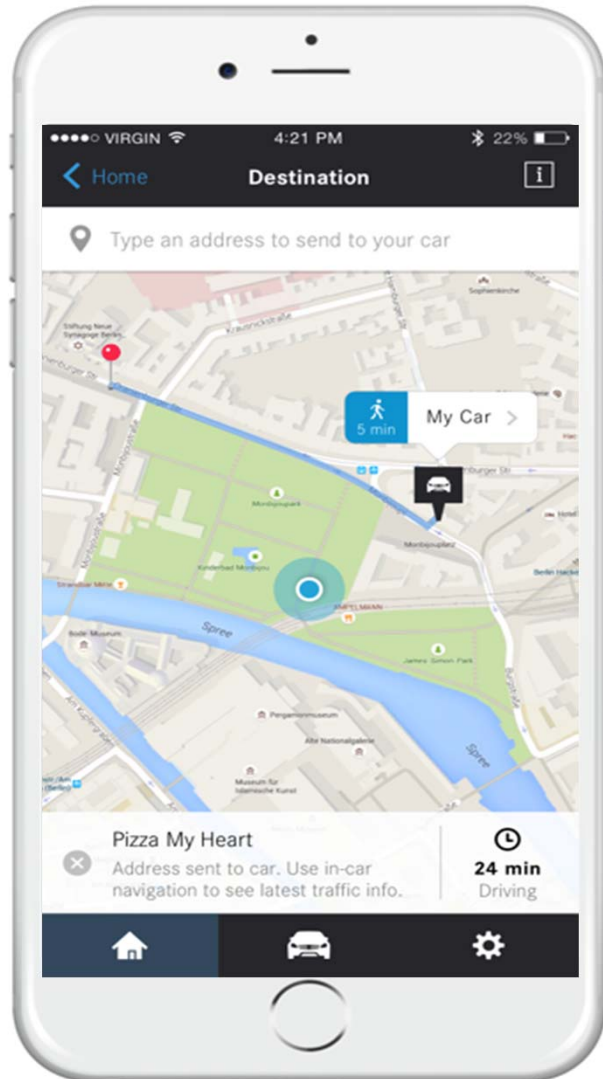
2. Follow directions on Apple watch to vehicle

4. Exit vehicle and follow instructions on Apple watch to destination

3. Once in vehicle use COMAND to steer to destination (watch becomes disabled in the vehicle, use COMAND navigation)

Locate vehicle

- When selecting "send a destination" from the main screen, the vehicle location will appear

- For the vehicle location to appear you must be within 1.5 miles of the vehicle location.

- You may enter a new destination to be sent to the vehicle or choose a one from recent history

- This function can be done from the watch or phone

Troubleshooting

Unable to connect to vehicle
- Make sure the customer has a vehicle which supports the Companion app
- Check the customer's build date to be sure it was after October 1, 2015
- Customer's vehicle must have COMAND
- Customer must have an Apple phone, nothing else. iPhone 5 or newer for the Apple watch

Customer's location does not appear on the iPhone or the watch
- The vehicle may be more than 1.5 miles from the customer's location
- The customer may not have cell or Wi-Fi service where they are located
- Customer's vehicle does not have COMAND

Customer's present location does not update, shows last location
- The vehicle may be more than 1.5 miles from the customer's location
- The customer may not have cell or Wi-Fi service where they are located

On the watch, I am not provided a keyboard to enter a destination
- The customer is to use voice control on the Apple watch for this function

Is the apple watch necessary to use this app?
- No, all visuals and functionality can be done on the iPhone

Thanks for watching!