Service and Warranty Information 2009.



QUICK REFERENCE TO WARRANTY COVERAGE

(Complete warranty coverage starts on page 11)

BASIC WARRANTY					4 Y	ears/unlimite	ed Miles		
TIRES, WHEEL ALIGNMENT AND BALANC- ING, BRAKE DISCS AND PADS, GLASS, WIPER BLADES AND INSERTS	1 Year/12,000 Miles								
EMISSION PERFORMANCE/CONTROL (Federal)			2 Yea	rs/24,000	Miles				
EMISSION PERFORMANCE/CONTROL (Federal)	8 Years/80,000 Miles (Limited Coverage - please refer to page 24)								
EMISSION PERFORMANCE (California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, Oregon, Washington, Vermont*, New Jersey**)	3 Years/50,000 Miles								
EMISSION CONTROL (California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, Oregon, Washington, Vermont*, New Jersey**)	7 Years / 70,000 Miles (Limited Coverage - please refer to text)								
Years in Service	1	- 2	2	3	4	5	6	7	8

Dear Mercedes-Benz Owner:

As an authorized Mercedes-Benz Dealer, we are dedicated to providing you with unparalleled Commitment to Excellence in Sales and Service.

We will always do everything possible to live up to this commitment.

Authorized Mercedes-Benz Center's Signature and Stamp

Authorized Mercedes-Benz Center Information

Name:		
Address:		
City, State, ZIP Code:		
Sales Department Hours:		
Telephone:	Fax:	E-mail:
Service Department Hours:		
Telephone:	Fax:	E-mail:
Parts Department Hours:		
Telephone:	Fax:	E-mail:
Additional Customer Assistance/Services:		

Vehicle Warranty Information

Model	European Delivery	Domestic Delivery \square
Serial Number	Delivery/Warranty: Mo	DayYr
	Selling Dealer Code:	
VIN		4 years with unlimited miles from nto service (See details starting
Owner	,	
Address		
City/State/ZIP		
	Owner's	Signature

New Vehicle Systems Checkout Inspection/Delivery

	Delivery and Owner Instructions				
	Owner instructed in operation of vehicle per Mercedes-Benz Vehicle Delivery Program				
NEW VEHICLE PRE-DELIVERY	Service and Warranty Information Booklet, Operator Manuals and Maintenance Booklet reviewed with owner				
INSPECTION PERFORMED	Owner introduced to Service Department Staff $\ \square$				
Month Day Year	Owner instructed on: Maintenance Schedule Tele Aid Roadside Assistance				
	Mercedes-Benz Representative's Signature				
Service Manager's Signature					

Contents

To the Owner / Service Welcome	
New Car Limited Warranty	11
Emission Control System Maintenance	
Emission Systems Warranty (Federal)	21
Notice of Address Change or Pre-Owned Car Purchase	Centerfold
Warranted Emission Related Components	
CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty	30
CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Defect Warranty Coverage	
Warranty Enforcement Laws (Lemon Laws)	
Important Notice for California Retail Buyers and Lessees of Mercedes-Benz Vehicles	40
Questions, Loss of Warranty Booklet	41
Address Change, Special Adjustment Programs	
To Purchasers of Pre-Owned Mercedes-Benz Vehicles	43

To the Owner

General

The subsequent pages of this Service and Warranty Information booklet describe some service requirements and the warranties you receive as a Mercedes-Benz owner.

Your car is covered under the terms of these "Warranties" and your authorized Mercedes-Benz Center will exchange or repair any defective parts in accordance with the terms of such warranties within stated limits.

Please keep this booklet together with the Operator's Manual, Maintenance Booklet and other documents concerning your car so that future owners will have access to this literature if you should sell the vehicle.

Replacement Parts for Your Mercedes-Benz

Genuine Mercedes-Benz parts, exchange units and factory approved accessories are the recommended replacement parts for your Mercedes-Benz passenger car and are available through your authorized Mercedes-Benz Center.

These parts meet the same exacting quality control standards as the original equipment on your car and comply with all applicable Federal and State safety regulations.

Consult your authorized Mercedes-Benz Center for warranty and other details. Also ask your Center about exchange parts under the Mercedes-Benz Exchange Program. These parts cost less than new parts but carry the same warranty terms.

Mercedes-Benz Service Welcome - Model Year 2009

First Tire Inspection or Rotation

Please bring your Mercedes-Benz SLR to an authorized Mercedes-Benz Center for its first tire inspection which includes checking for proper inflation pressure and tread condition. This first tire inspection is at no charge provided it is performed at an authorized Mercedes-Benz Center within the United States or Puerto Rico and prior to 5,000 miles on the vehicle odometer. Beyond this mileage, tire inspection is not covered by MBUSA.

Or, if applicable to your vehicle's tire configuration (e.g. winter tires), please bring your Mercedes-Benz SLR to an authorized Mercedes-Benz Center for its first tire rotation. This first tire rotation is at no charge provided it is performed at an authorized Mercedes-Benz Center within the United States or Puerto Rico and prior to 5,000 miles on the vehicle odometer. Beyond this mileage, the tire rotation is not covered by MBUSA.

Tire rotations are only applicable to vehicles with the same size tires on all four wheels (see Maintenance Booklet or Operator's Manual). If applicable, rotations should be performed in accordance with the tire manufacturer's recommended intervals, or sooner at the first signs of irregular (uneven) tread wear. Please note that the useful life of tires will vary depending on tire type, speed rating, road surfaces and individual driving style, among other factors.

See page 11 for details.

As a MERCEDES-BENZ OWNER you deserve service unparalleled in the industry.

To meet your service needs, your authorized Mercedes-Benz Center employs a specially factory trained staff using the latest diagnostic and service techniques. Whether it is a small adjustment or major service, your authorized Mercedes-Benz Center will work to accommodate you quickly and efficiently.

Finally, should you ever experience an emergency repair situation, our 24-Hour Roadside Assistance Program is only a toll free call away. (1-800-FOR-MERCedes)

THANK YOU... for the confidence you have placed in us. We will always do everything possible to continue to earn your trust and goodwill.

г — —	. – – – – – – – – –	_ ¬	г — — —	. – – – – – – – – .	
1					
	Business Card			Business Card	
	of			of	
	Mercedes-Benz Representative	İ		Service Manager	
1	(Insert here)			(Insert here)	
1	(ilisert fiere)				
L			L		

Limited Warranty - 2009 Registration Year Passenger Cars

Items Which Are Covered:

DEFECTS: Mercedes-Benz USA, LLC (MBUSA) warrants to the original and each subsequent owner of a new Mercedes-Benz passenger car that any authorized Mercedes-Benz Center will make any repairs or replacements necessary, to correct defects in material or workmanship arising during the warranty period.

ANY AUTHORIZED MERCEDES-BENZ CENTER: Any authorized Mercedes-Benz Center of the owner's choice will perform warranty repairs or replacements. The vehicle should be delivered to the authorized Mercedes-Benz Center during normal service hours. A reasonable time should be allowed after taking the car to the authorized Mercedes-Benz Center for performance of the repair.

WARRANTY PERIOD: This warranty is for 48 months with unlimited miles.

WARRANTY STARTS: The warranty period starts on the date the car is delivered to the first retail purchaser or put in service as a authorized Mercedes-Benz Center demonstrator or Mercedes-Benz USA, LLC (MBUSA) or Mercedes-Benz Service Corporation (MBSC) company car.

WHEEL ALIGNMENT AND BALANCING: Wheel alignment and wheel balancing as a result of a manufacturing defect are covered during the first 12 months or 12,000 miles, whichever occurs first, and will be performed by any authorized Mercedes-Benz Center. (> pg 15)

TIRES: The tires supplied on your vehicle are covered against defects in material or workmanship for the period of 12 months and/or 12,000 miles from date of delivery or when the vehicle was put in service.

Should the tire become unserviceable for either of the above reasons, the tire will be replaced free of charge, including mounting and balancing, provided 1.6 mm of tread depth remains over the entire tread surface. (> pg 15)

The tire manufacturer's warranty coverage may extend beyond the Mercedes-Benz New Vehicle Limited Warranty. See tire manufacturer's warranty booklet in the owner's literature package or consult with the tire manufacturer's dealer for specific details.

Limited Warranty - 2009 Registration Year Passenger Cars

Items Which Are Covered: (cont'd)

BRAKE PADS AND DISCS: Brake pads and discs are covered against defects in material or workmanship for 12 months or 12,000 miles, whichever occurs first. (> pg 15)

GLASS: Glass is warranted against stress cracks for 12 months or 12,000 miles, whichever occurs first. (> pg 16)

WIPER BLADES AND INSERTS: Wiper blades and wiper blade inserts are covered against defects in material or workmanship for 12 months or 12,000 miles, whichever occurs first. (> pg 15)

PORTABLE/REMOVABLE ELECTRONIC DE-VICES: Original and replacement Mercedes-Benz mobile phone handsets, cradles, Bluetooth® adaptors, and batteries are covered for 12 months from the date of purchase or replacement. NO CHARGE: Warranty repairs will be made at no charge for parts and labor.

WARRANTY AVAILABLE: This warranty is applicable only in the United States and Puerto Rico. If you take your vehicle to Canada temporarily, such as on vacation, warranty service may be requested from any authorized Mercedes-Benz Center.

In all other countries defects in material and workmanship will be handled in accordance with the terms and limitations of the Daimler AG Limited Warranty of 24 months with unlimited miles.

Limited Warranty - 2009 Registration Year Passenger Cars

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

EXCEPT FOR THE EMISSION SYSTEMS WARRANTIES, THIS IS THE ONLY WARRANTY GIVEN WITH THE PURCHASE OF A MERCEDES-BENZ PASSENGER CAR. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO 48 MONTHS WITH UNLIMITED MILES FROM THE DATE OF INITIAL OPERATION OR ITS RETAIL

DELIVERY, WHICHEVER EVENT SHALL FIRST OCCUR. DAIMLER AG, MERCEDES-BENZ USA, LLC, MERCEDES-BENZ SERV-ICE CORPORATION OR THE AUTHORIZED MERCEDES-BENZ CENTER NEITHER ASSUME NOR AUTHORIZE ANY PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH PASSENGER CAR. NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR INDIRECT OR CONSEQUENTIAL DAMAGE SUCH AS DAMAGE OR INJURY TO PERSON OR PROPERTY OR LOSS OF REVENUE WHICH

MIGHT BE PAID, INCURRED OR SUSTAINED BY REASON OF THE FAILURE OF ANY PART OR ASSEMBLY WHICH MAY BE REPAIRED OR REPLACED IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

Service and Warranty Notes

Limited Warranty - 2009 Registration Year Passenger Cars

Items Which Are Not Covered:

TIRE DAMAGE: Damage to the tires such as punctures, cuts, snags, bruises, impact damage and breaks resulting from pothole impact, curb impact or from other objects, are not covered. Damage from incorrect inflation, excessive axle load, high speed spinning (when stuck in ice, mud or snow), tire chains, racing or competitive driving events or other similar extreme or accelerated wear circumstances, incorrect mounting or demounting, improper puncture repair, misuse, negligence, alteration and misapplication, are not covered. Rapid or irregular tread wear due to lack of tire rotation according to the tire manufacturer's recommendations or incorrect wheel alignment or tire balance is not covered. Tread wear is also not covered.

WHEEL ALIGNMENT: Adjustments for road crown issues are not covered.

BRAKE PADS AND DISCS: Replacement due to normal wear or regular maintenance is not covered.

WIPER BLADES AND INSERTS: Damaged or worn wiper blades and wiper blade inserts are not covered.

DAMAGE DUE TO ACCIDENTS, MISUSE OR NEGLIGENCE: Accidents or damage from objects striking the car. Misuse of the car such as driving over curbs, overloading, improper operation, storage, transport or engaging in racing or competitive driving events (proper use is described in the Operator's Manual).

DAMAGE DUE TO LACK OF MAINTE-NANCE: Lack of proper maintenance as described in the Maintenance Booklet. Use of service parts or fluids, such as paper oil filters or improper engine oil, which are non-approved by MBUSA, will cause engine damage not covered by the warranty.

NORMAL MAINTENANCE IS OWNER'S RESPONSIBILTY: Cleaning and polishing, lubrication and filters, engine tune-up, replacing worn wiper blades, wiper rubber inserts, brake pads and discs are some of the normal maintenance services cars require and are not covered by this warranty. See Maintenance Booklet for details.

Damage caused by the use of improper filters (including oil filters), engine oils, fluids, cleaners, polishes, or waxes is not covered. Original equipment remote control key batteries are covered for the first 90 days from the vehicle warranty start date.

Limited Warranty - 2009 Registration Year Passenger Cars

Items Which Are Not Covered: (cont'd)

DAMAGE DUE TO ALTERATIONS: Alterations by changing or adding to the car can adversely affect its performance, reliability and longevity and are not covered by this warranty.

DAMAGE CAUSED BY REPAIR PARTS: Malfunctions caused by the use of other than Genuine Mercedes-Benz parts and accessories and damages or malfunctions resulting from poor fuel quality or from blending additional fuel additives other than those expressly approved for use in exceptional circumstances (see vehicle operator's manual) by MBUSA are not covered.

DAMAGE CAUSED BY IMPROPER BODY REPAIRS: Damage or malfunctions caused by body repairs not performed in accordance with Mercedes-Benz specified repair procedures or otherwise improperly performed are not covered by this warranty.

ALTERED ODOMETER: No warranty coverage shall apply to any vehicle on which the odometer has been altered and the actual mileage cannot be determined.

DAMAGE FROM THE ENVIRONMENT: Parts made from cloth or leather (upholstery, convertible tops, trim items), wood, paint or chrome which have been affected by airborne fallout, such as chemical and tree sap, or by road salt, hail, windstorm or other environmental factors are not covered by this warranty.

DAMAGE TO GLASS: Glass breakage or scratches are not covered unless positive physical proof of a manufacturing defect can be established.

EXTRA EXPENSES: This warranty does not cover payment for loss of use of the car during warranty repairs nor lodging bills, substitute transportation rentals, or other travel costs, telephone calls, loss of pay, or other economic loss or consequential damages.

CHANGES IN DESIGN: The manufacturer has reserved the right to make any changes in design or to make additions to, or upon its products without incurring any obligations to install the same equipment on motor vehicles previously built.

Mercedes-Benz New Car Limited Warranty - Things You Should Know

General

Our intention is to repair under warranty, without charge to you, anything that goes wrong with your car during the warranty period which is our fault. All we ask is that you properly maintain and care for the car and that you have warranty repairs performed by an authorized Mercedes-Benz Center.

Please note the difference between "defects" and "damage" as used in the warranty. Defects are covered since we, the distributor are responsible. Conversely, we have no control over damage caused by such things as, but not limited to collision, misuse, and lack of or improper maintenance. Therefore, damage for whatever reason is not covered by the warranty.

It is the owner's responsibility to maintain the vehicle according to the Maintenance Schedule provided. All maintenance services must be accomplished to keep your warranty coverage

valid. When requesting service or repair work under warranty, the owner must present to the authorized Mercedes-Benz Center evidence that the periodic servicing requirements have been accomplished. Receipts covering completion of required servicing should be retained in the event a question arises concerning maintenance.

These receipts should be transferred to each subsequent owner of the car. For your convenience, the Maintenance Booklet has been designed to incorporate the signature of your authorized Mercedes-Benz Center upon completion of the required maintenance services.

This signature is evidence of completion of the maintenance services and should be kept together with other receipts, repair orders and invoices. If the owner has a warranty claim and can show through receipted invoices that the vehicle has received the required servicing, the dealer will perform the warranty work without charging for parts and labor. It is the responsibility of the owner to prove and the dealer to judge whether the required maintenance service has been performed.

MBUSA's obligation is limited to the authorization to exchange or repair at its option such parts which are acknowledged by it to be defective. In case of defective assemblies, factory rebuilt units can be used in exchange instead of their repair. The replaced defective parts or assemblies shall become the property of MBUSA. Warranty repairs do not constitute an extension of the original warranty period for the vehicle or a part thereof.

Mercedes-Benz New Car Limited Warranty - Things You Should Know

Insurance Write-Off; or Repaired or Replaced Parts

Any vehicle which has been damaged to such an extent that the owner, insurer, financing institution or leasing company determined the vehicle to be a "total loss", "write off" or equivalent, is not covered by this warranty. This includes but is not limited to vehicles issued a "salvage", "scrap", "dismantled" or similar title under any state's law.

Any parts repaired or replaced under an insurance claim or required as a result of events which are not covered under this warranty (see "Items Which Are Not Covered", page 15), for example, damages due to accidents, misuse, or negligence, and in either case, any subsequent consequential damage to the vehicle are not covered by this warranty.

Paint and Other Appearance Items

Defects in paint, trim or other appearance items are normally taken care of during our new vehicle preparation or by the dealer during new vehicle inspection. We suggest that if you find any paint or appearance problems that you advise your dealer as soon as possible since deterioration due to use and exposure is not covered by the warranty.

The instructions in your Operator's Manual regarding the care of paint, upholstery, trim items and convertible tops, as applicable, must be followed explicitly to maintain your warranty coverage.

Mercedes-Benz New Car Limited Warranty - Things You Should Know

Body Repair Information

Due to the materials and assembly procedures used in the production of Mercedes-Benz SLR McLaren vehicles (carbon fiber), it is strongly recommended that any paint work/body repairs be performed only by those repair facilities which have been certified by MBUSA as having the tools, equipment and training necessary to perform such repairs. Please contact 1-800-FOR-MERCedes for additional details.

Customer Repair Orders

Your servicing dealer will give you a copy of the Repair Order on all warranty repairs performed. Please keep this copy with your vehicle records.

Emission Control System Maintenance

General

The law requires your car to conform to exhaust emission standards. To provide the best vehicle performance and lowest vehicle emissions, you are responsible to see that all recommended maintenance procedures detailed in the Maintenance Booklet are performed at the specified times and mileages. The emission control warranty does not cover failures due solely to owner abuse or lack of proper maintenance.

More frequent maintenance may be needed for vehicles under severe operating conditions such as dusty areas, very short trip driving or trailer towing.

While maintenance service can be performed by any qualified service outlet. we recommend that all maintenance services be performed by your authorized Mercedes-Benz Center who is equipped with the tools, instruments, and literature necessary for correct and systematic performance of these services. Although warranty obligations are not dependent upon the use of any particular brand of replacement parts and you may elect to use non-Genuine Mercedes-Benz parts for replacement purposes, we recommend the use of Genuine Mercedes-Benz parts for service and repairs, since they have been made according to the manufacturer's specifications. It is also important to use only fuels and lubricants meeting factory specifications, since the emission systems warranty does not cover repair or replacement of parts necessitated by failure of such items.

For detailed information concerning emission control system maintenance, please refer to your Maintenance Booklet. If you should desire further information concerning tune-up specifications or emission control system maintenance jobs, we recommend obtaining maintenance-related literature. Such literature is available from either your authorized Mercedes-Benz Center or directly from Mercedes-Benz USA, LLC.

Emission Systems Warranty - Passenger Cars (Federal)

General

In accordance with the requirements of the Federal Clean Air Act as amended, Mercedes-Benz USA, LLC warrants to the original and each subsequent owner of a new Mercedes-Benz passenger car that:

(1) the vehicle was designed, built and equipped so as to conform, at the time of sale to the original owner, with the then applicable regulations issued by the Federal Environmental Protection Agency under authority of the Federal Clean Air Act as amended: and

- (2) the vehicle is free from defects in materials and workmanship at the time of sale which would cause it not to conform with those regulations within a period of two years or 24,000 miles from the date of initial operation of the vehicle, whichever occurs first; and
- (3) is free from defects in material and workmanship in specific emission related parts as specified in the list shown on page 29 which would cause them not to conform with those requirements for a period of 8 years or 80,000 miles, whichever occurs first.

This Warranty Does Not Apply To:

- 1. The repair or replacement of warranted parts which are scheduled to be replaced prior to 80,000 miles (such as air filters). These parts are no longer covered once they have been replaced at the first required replacement interval during a regular maintenance service.
- 2. Any vehicle on which the odometer mileage has been altered and the vehicle's actual mileage cannot be readily determined.
- 3. Loss of time, inconvenience, loss of the use of the vehicle or similar incidental or consequential damages.

Emission Systems Warranty - Passenger Cars (Federal)

This warranty will be performed by any authorized Mercedes-Benz Center of the owner's choice - repairing, replacing or adjusting at the dealer's discretion, upon delivery of the vehicle to the dealer's place of business without charge for parts and labor (including diagnosis), using Genuine Mercedes-Benz parts to assure compliance with applicable regulations. Parts replaced under this warranty become the property of the warrantor.

This warranty is available on a car purchased in the United States or in any U.S. possession governed by U.S. law.

In all other countries, defective parts will be repaired or replaced free of charge only in accordance with the terms and limitations of the warranty for new Mercedes-Benz vehicles in effect at the time in such countries. WITH RESPECT TO EMISSION SYSTEMS, THIS WARRANTY AND THE EMISSIONS PERFORMANCE WARRANTY ARE EX-PRESSLY IN LIFU OF ALL OTHER WARRANTIES AND REPRESENTATIONS. EXPRESSED OR IMPLIED, INCLUDING. BUT NOT LIMITED TO, IMPLIED WARRAN-TY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES. ON THE PART OF THE WARRANTOR. DAIMLER AG. MERCEDES-BENZ USA, LLC. MERCEDES-BENZ SERVICE CORPORA-TION OR THE SELLING AUTHORIZED MER-CEDES-BENZ CENTER NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

See page 29 for components covered by this warranty.

Emission Performance Warranty (Federal) - Things You Should Know

General

You may present a claim under this warranty immediately after your vehicle has failed an EPA approved emission short test if, as a result of that failure, you are required by law to repair the vehicle to avoid the imposition of a penalty or sanction. You do not need to suffer the loss of the right to use the vehicle, pay a fine, or incur repair expenses before bringing this claim. Your warranty claim may be presented to any authorized Mercedes-Benz Passenger Car Center of your choice in the USA or its territories.

The dealer will honor or deny your claim within a reasonable time not to exceed 30 days, from the time at which your vehicle is initially presented for repair or within any time period specified by local, State or Federal Law, whichever is shorter, except when a delay is caused by events not attributable to MBUSA or your authorized Mercedes-Benz Center. You will be notified in writing by your authorized Mercedes-Benz Center of the reason for any denial of your claim.

Your dealer is required by law to honor your claim if such notice of denial is not received by you within said time period.

You may obtain further information concerning the emission performance warranty or report violations of the terms of the Emission Performance Warranty by contacting the Director, Field Operation and Support Division (EN-397F), Environmental Protection Agency, 401 "M" Street, SW., Washington, D.C. 20460.

Emission Performance Warranty (Federal)

NOTE: The Emission Performance Warranty is required by Federal Law, and is effective only to the extent required by that law. To the extent the underlying law is suspended or amended, this Warranty is automatically altered in the same manner, without further notice.

Mercedes-Benz USA, LLC (MBUSA) warrants to the original and each subsequent owner of a new Mercedes-Benz passenger car that:

a. if the vehicle is maintained and operated in accordance with MBUSA's written instructions for required maintenance and use, and

- b. if the vehicle fails to conform at any time during 8 years or 80,000 miles, whichever first occurs, to the applicable emission standards as ascertained by an EPA-approved emission short test, and
- c. if such non-conformity results or will result in the vehicle owner having to bear any penalty or other sanction (including the denial of the right to use the vehicle) under local, State or Federal law, then any authorized Mercedes-Benz Center during the first 24 months or 24,000 miles will make any repairs or replacements necessary to specified systems/components to correct the non-conformity or so that the vehicle will pass the smog check test at no charge for parts and labor (including diagnosis).

For the remainder of the 8 years or 80,000 miles the authorized Mercedes-Benz Center will correct only those deficiencies directly related to the specified components in the attached list which have been installed in or on the vehicle for the sole or primary purpose of reducing vehicle emissions and that were not in general use prior to Model Year 1968.

Emission Performance Warranty (Federal)

Parts replaced under this warranty become the property of the warrantor. The warranty period starts on the date the vehicle is delivered to the first retail purchaser or put into service as a dealer demonstrator or MBUSA or MBSC company car.

The emission control system of your new Mercedes-Benz passenger car was designed, built and tested using Genuine Mercedes-Benz Parts and the car is certified as being in conformity with Federal emission control regulations and requirements. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of emission related components be Genuine Mercedes-Benz Parts, including Remanufactured Parts.

The owner may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, and may elect to use other than Genuine Mercedes-Benz Parts, including Remanufactured Parts for such maintenance, replacement or repair without invalidating this warranty; the cost of such service or parts, however, will not be covered under the warranty except in the case of an emergency.

Use of replacement parts which are not of equivalent quality and design may impair the effectiveness of the emission control systems.

If other than Genuine Mercedes-Benz Parts, including Remanufactured Parts are being used for maintenance, replacement or repair of components affecting emission control, the owner should obtain assurances that such parts are warranted by their manufacturer to be equivalent to Genuine Mercedes-Benz parts in performance and durability.

MBUSA, however, assumes no liability under this warranty with respect to parts other than Genuine Mercedes-Benz Parts, including Remanufactured Parts except for consequential damage to a non-Mercedes-Benz warranted part caused by a failure of a Mercedes-Benz part. However, the use of non-Mercedes-Benz replacement parts does not invalidate the warranty on other components unless non-Mercedes-Benz parts cause damage to warranted parts.

Emission Performance Warranty (Federal)

MBUSA may deny an emission performance warranty claim if the failure of a part is the result of:

a. non-compliance with the written instructions for required maintenance and use. These written instructions, including time and mileage intervals at which maintenance is to be performed may be found in the Maintenance Booklet and Operator's Manual provided with your car. You are advised to perform all recommended maintenance or repairs on your new Mercedes-Benz passenger car. MBUSA may deny a warranty claim if your failure to perform the required maintenance resulted in the failure of the warranted part in question. Receipts and

service records covering the performance of regular maintenance should be retained in the event questions arise concerning maintenance. The receipts and service records should be transferred to each subsequent owner of this car.

b. vehicle abuse or maintenance performed in such a manner that an emission component was improperly installed or adjusted substantially outside the manufacturer's specifications or which resulted in removing or rendering inoperative any component affecting the vehicle's emissions.

c. using non-EPA certified replacement parts in the maintenance or repair of the vehicle which ultimately proved to be defective in material or workmanship or not equivalent from an emission standpoint to the original equipment part and the owner is unable to prove otherwise.

Mercedes-Benz USA, LLC may deny an emission related warranty claim if it can establish that the failure or the malfunction of an emission control system part results directly from the use of non-premium low octane fuel in the engine (i.e. fuel with an anti-knock index of below 91 as displayed on the fuel pump).

Emission Performance Warranty (Federal)

This Warranty Does Not Cover:

- a. Malfunctions in any part caused by any of the following: misuse, improper adjustments, modification, alteration, tampering, disconnection, improper or inadequate maintenance, or use of leaded gasoline for catalyst equipped vehicles.
- b. Damage resulting from accident, acts of nature or other events beyond the control of MBUSA.
- c. The repair or replacement of warranted parts which are scheduled for replacement prior to 80,000 miles (such as air filters) once these have been replaced at the first replacement interval as part of regular maintenance service.

- d. Loss of time, inconvenience, loss of use of the vehicle, or other incidental or consequential damages.
- e. Any vehicle on which the odometer mileage has been altered so that the vehicle's actual mileage cannot be determined.

This warranty is available on a car purchased in the United States or in any U.S. possession governed by U.S. law.

In all other countries, defective parts will be repaired or replaced free of charge only in accordance with the terms and limitations of the warranty for new Mercedes-Benz vehicles in effect at the time in such countries.

Emission Performance Warranty (Federal)

EXCEPT FOR THE EMISSION CONTROL WARRANTY, THIS WARRANTY AND THE LIMITED WARRANTY FOR NEW MER-CFDFS-BFN7 VFHICLES ARE EXPRESSLY IN LIFU OF ALL OTHER WARRANTIES AND REPRESENTATION. EXPRESSED OR IM-PLIED. INCLUDING, BUT NOT LIMITED TO. IMPLIED WARRANTY OF MERCHANTABILI-TY OR FITNESS FOR A PARTICULAR PUR-POSE. AND OF ALL OTHER OBLIGATIONS OR I JABIJ ITJES ON THE PART OF THE WAR-RANTOR. DAIMLER AG. MERCEDES-BENZ USA, LLC, MERCEDES-BENZ SERVICE CORPORATION OR THE SELLING AUTHOR-17FD MFRCFDFS-BFN7 CFNTFR NFITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

The lists shown on pages 29 and 38 set forth the emission related components which may be covered by the emissions performance warranty.

Mercedes-Benz Warranted Emission Related Components MY 2009

I. Air Induction System

Air Cleaner Housing Intake Air Ducts Intake Manifold Charge Air Cooler Supercharger

Supercharger Bypass Valve

II. Fuel Metering System

Fuel Rail

Throttle Actuator

Fuel Pump

Fuel Pump Relay

Fuel Injector

Fuel Pressure Regulator w/Integrated Fuel Filter

III. Ignition System

Spark Plugs Ignition Coil

IV. Exhaust Gas Recirculation System

n/a

V. Positive Crankcase Ventilation

Oil Filler Cap

VI. Fuel Evaporative Control

EVAP Canister
EVAP Purge Valve
OBD II Valve
Fuel Filler Cap
Fuel Tank Assembly
Fuel Tank Pressure Sensor
Fill Filler Pipe Assembly

VII. Secondary Air Injection System

Electric AIR Injection Pump AIR Injection Pump Relay AIR Control Valve AIR Switching Valve AIR Check Valve

VIII. Exhaust

Exhaust Manifold Three-Way Catalyst * Warm-Up Three Way Catalyst *

IX. Eng. Emiss. Control Sys. Sensors

Engine Control Module *
Transmission Control Module
0₂ Sensors
Engine Coolant Temperature Sensor
Intake Air Temperature Sensor
Charge Air Pressure Sensor
Manifold Air Pressure Sensor
Crankshaft Position Sensor
Camshaft Position Sensor
Knock Sensor
Front Vehicle Speed Sensor
Rear Vehicle Speed Sensor

X. On-Board Diagnostics

Electric Accelerator Module

Data Link Connector (OBD) Instrument Cluster

XI. Related Parts w/ Above Systems

Automatic Transmission Mode Selector Emission Related:

Hoses, Clamps, Belts, Pulleys, Tubes, Fittings, Sealing Devices, Mounting Hardware included*

^{*} These items are warranted for 8 years/80,000 miles (whichever occurs first), all other items are warranted for 3 years/50,000 miles (whichever occurs first) for California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, New Jersey**, Oregon, Washington and Vermont* vehicles or 2 years/24,000 miles (whichever occurs first). Please reference the previous pages for additional emission warranty coverage information.

CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty - Things You Should Know

Your Warranty Rights and Obligations:

The California Air Resources Board and Mercedes-Benz USA, LLC are pleased to explain the emission control system warranty on your Mercedes-Benz passenger car. In California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, New Jersey**, Oregon, Washington and Vermont*, new motor vehicles must be designed, built and equipped to meet these states' stringent anti-smog standards. MBUSA must warrant the emission control system on your Mercedes-Benz passenger car for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include such parts as the fuel injection system, ignition system, catalytic converter and engine computers. Also included may be hoses, belts, connectors and other emission related assemblies.

Where a warrantable condition exists, MBUSA will repair your Mercedes-Benz passenger car at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage:

For 3 years or 50,000 miles, whichever first occurs:

- 1. If your MB passenger car fails a Smog Check Inspection, all necessary repairs and adjustments will be made by MBUSA to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- 2. If any emission related part on your MB passenger car is defective, the part will be repaired or replaced by MBUSA. This is your short-term emission control system DEFECTS WARRANTY.

CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty - Things You Should Know

Owner's Warranty Responsibilities:

For 7 years or 70,000 miles, whichever first occurs:

1. If an emission related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by MBUSA. This is your long-term emission control system DEFECTS WARRANTY.

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Maintenance Booklet. MBUSA recommends that you retain all receipts covering maintenance on your passenger car, but MBUSA cannot deny emission control system warranty solely for the lack of receipts or for your failure to ensure the performance of all required maintenance.

You are responsible for presenting your Mercedes-Benz passenger car to an authorized Mercedes-Benz Center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that MBUSA may deny you warranty coverage if your passenger car or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty - Things You Should Know

If you have any questions regarding your warranty rights and responsibilities, you should contact:

Mercedes-Benz USA, LLC Customer Assistance Center One Mercedes Drive Montvale, NJ 07645-0350 1-800-FOR-MERCedes, or

State of California Air Resources Board Mobile Source Operations Division P.O. Box 8001 El Monte, CA 91731-2990, or

State of Maine
Department of Environmental Protection
17 State House Station Augusta,
Maine 04333, or

Commonwealth of Massachusetts Department of Environmental Protection Division of Air Quality Control One Winter Street, Boston, MA 02108, or State of Vermont Agency of Natural Resources Department of Environmental Conservation, Air Pollution Control Division Building 3 South, 103 Main Street, Waterbury, VT 05671-0402, or

State of Connecticut
Department of Environmental Protection
79 Elm Street
Hartford, CT 06106-5127, or

State of Rhode Island Department of Environmental Management, 235 Promenade Street Providence, Rhode Island 02908, or

State of Oregon
Department of Environmental Quality
811 S.W. Sixth Avenue
Portland, OR 97204, or

Commonwealth of Pennsylvania Department of Environmental Protection Bureau of Air Quality Rachel Carson State Office Building 12th Floor, P.O. Box 8468 Harrisburg, PA 17105-8468, or

State of New Jersey New Jersey Department of Environmental Protection, 401 East State Street Trenton, New Jersey 08625, or

State of Washington Washington State Department of Ecology P.O. Box 47600 Olympia, WA 98504-7600.

2009 CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty

General

Mercedes-Benz USA, LLC (MBUSA) warrants to the original and each subsequent owner of a 2009 Mercedes-Benz passenger car that is certified for sale in California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, New Jersey**, Oregon, Washington or Vermont* and registered in California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, New Jersey**, Oregon, Washington or Vermont* that:

- (1) such vehicle is free from defects in material and workmanship which would cause it to fail to conform with requirements of the California Air Resources Board (CARB) or to fail to pass a smog check test for a period of use of 3 years or 50,000 miles, whichever first occurs; and
- (2) if any part which affects any regulated emission from your vehicle is defective during 3 years or 50,000 miles, whichever first occurs, the part will be repaired or replaced; and

(3) is free from defects in material and workmanship in specific emission related parts as specified in the attached list which would cause them not to conform with those requirements for a period of use of 7 years or 70,000 miles, whichever first occurs.

MBUSA further warrants that:

 a. if the vehicle is maintained and operated in accordance with MBUSA's written instructions for required maintenance and use, and

b. if a part is defective during 3 years or 50,000 miles, whichever first occurs, which causes the vehicle not to conform to the applicable CARB requirement or to fail a smog check test, or

c. if an emission-related part covered by the 7 year or 70,000 mile, whichever first occurs, warranty term is defective during the warranty period,

then any authorized Mercedes-Benz Center of the owner's choice will make any adjustments, repairs or replacements (including diagnosis) necessary to correct the defect or so that the vehicle will pass the smog check test at no charge for parts, labor or diagnosis.

If your vehicle is between 3 to 8 years old and has been driven less than 80,000 miles, then your car may be eligible for additional coverage under the Federal Emissions Warranty.

2009 CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty

These warranty provisions shall begin on the date the vehicle is delivered to the first retail purchaser or, if the vehicle is first placed in service as a retail demonstrator or MBUSA or MBSC company vehicle prior to sale at retail, on the date the vehicle is first placed in such service.

The emission control system of your new Mercedes-Benz passenger car was designed, built and tested using Genuine Mercedes-Benz parts and the car is certified as being in conformity with Federal, California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, New Jersey**, Oregon, Washington and Vermont* emission control regulations and requirements. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of emission related components be Genuine Mercedes-Benz Parts, including Remanufactured Parts.

The owner may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, and may elect to use other than Genuine Mercedes-Benz Parts, including Remanufactured Parts for such maintenance, replacement or repair without invalidating this warranty; the cost of such service or parts, however, will not be covered under the warranty except in the case of an emergency.

Use of replacement parts which are not of equivalent quality and design may impair the effectiveness of the emission control systems. If other than Genuine Mercedes-Benz Parts, including Remanufactured Parts are being used for maintenance, replacement or repair of components affecting emission control, the owner should

obtain assurances that such parts are warranted by their manufacturer to be equivalent to Genuine Mercedes-Benz parts in performance and durability.

MBUSA, however, assumes no liability under this warranty with respect to parts other than Genuine Mercedes-Benz Parts, including Remanufactured Parts except for consequential damage to a non-Mercedes-Benz warranted part caused by a failure of a Mercedes-Benz part. However, the use of non-Mercedes-Benz replacement parts does not invalidate the warranty on other components unless non-Mercedes-Benz parts cause damage to warranted parts.

2009 CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty

Repairs covered by this warranty will be performed by any authorized Mercedes-Benz Center at its place of business with no charge for parts or labor (including diagnosis), using Genuine Mercedes-Benz Parts, including Remanufactured Parts for any part covered by this warranty.

In the case of an emergency, when and where an authorized Mercedes-Benz Center is not available, repairs may be performed at any available service establishment or by the owner using any replacement part. The non-availability of a replacement part for warranty repair or a repair not completed within 30 days constitutes an emergency.

MBUSA will reimburse the owner for such repairs (including labor and diagnosis) that are covered under this warranty. Such reimbursement shall not exceed MBUSA suggested retail prices for warranted parts replaced and labor charges based on MBUSA recommended time allowances for warranty repairs at a geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented at an authorized Mercedes-Benz Center as a condition of reimbursement for emergency repairs not performed at an authorized Mercedes-Benz Center. Parts replaced under this warranty become the property of the warrantor.

The enclosed list sets forth some of the emission related components covered by the emission control system defects warranty. You are advised to perform all recommended maintenance or repairs on your new Mercedes-Benz passenger car. MBUSA will not deny an emissions system warranty claim solely because you have no record of maintenance; however, you are responsible for the performance of the required maintenance. MBUSA may deny a warranty claim if your failure to perform the required maintenance resulted in the failure of a warranted part. Receipts and service records covering the performance of regular maintenance should be retained in the event questions arise concerning maintenance. The receipts and service records should be transferred to each subsequent owner of this car.

2009 CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty

Mercedes-Benz USA, LLC may deny an emission related claim if it can establish that the failure or the malfunction of an emission control system part results directly from the use of non-premium low octane fuel in the engine (i.e. fuel with an anti-knock index of below 91 as displayed on the fuel pump).

What is not covered by the Emission Warranty

This warranty does not cover:

- 1. The repair or replacement of any "warranted part" otherwise eligible for warranty coverage shall be excluded from such warranty coverage if the vehicle or engine manufacturer demonstrates that the vehicle or engine has been abused, neglected or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for the repair or replacement of the part.
- 2. Malfunctions in any part caused by any of the following: improper adjustments except for those done by an authorized Mercedes-Benz Center during warranty service work, modification, alteration, tampering, disconnection, or use of leaded gasoline (for catalyst equipped vehicles).

- 3. Damage resulting from accident, acts of nature or other events beyond the control of MBUSA.
- 4. The repair or replacement of warranted parts which are scheduled to be replaced prior to 50,000 miles once these have been replaced at the first replacement interval during a regular maintenance service.
- 5. Incidental or consequential damages such as loss of time, inconvenience, or loss of use of the vehicle.
- 6. Any vehicle on which the odometer mileage has been altered so that the vehicle's actual mileage cannot be determined.

2009 CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Emission Control System Warranty

This warranty is applicable to cars certified for sale and registered in the States of California, Maine, Massachusetts, Connecticut, Rhode Island, Pennsylvania, New Jersey**, Oregon, Washington and Vermont*. In all other states or countries, defective parts will be repaired or replaced in accordance with the terms and limitations of the warranty applicable to new Mercedes-Benz vehicles in effect at the time in such states or countries.

You may present a claim under the performance warranty immediately after your vehicle has failed a smog check test. You do not need to suffer the loss of the right to use the vehicle, pay a fine, or incur repair expenses before bringing this claim. After the 3 year/50,000 mile performance warranty period has passed, a smog check test failure due to a defect in a part which is warranted for 7 years/70,000 miles, is covered.

Your warranty claim may be presented to any authorized Mercedes-Benz Passenger Car Center of your choice. The dealer will honor or deny your claim within a reasonable time not to exceed 30 days, from the time at which your vehicle is initially presented for repair. Exceptions are when you, the owner, request a delay, or a delay is caused by events not attributable to MBUSA or your authorized Mercedes-Benz Center.

You will be notified in writing by your authorized Mercedes-Benz Center of the reasons for any denial of your claim.

Your dealer is required by law to honor your claim if such notice of denial is not received by you within said time period.

WITH RESPECT TO EMISSION SYSTEMS, THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REP-RESENTATIONS. EXPRESSED OR IM-PLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MER-CHANTABILITY OR FITNESS FOR A PAR-TICULAR PURPOSE, AND OF ALL OTHER **OBLIGATIONS OR LIABILITIES ON THE** PART OF THE WARRANTOR, DAIMLER AG, MERCEDES-BENZ USA, LLC, MER-CEDES-BENZ SERVICE CORPORATION OR THE AUTHORIZED MERCEDES-BENZ CENTER NEITHER ASSUME NOR AU-THORIZE ANY OTHER PERSON TO AS-SUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

MY 2009 CA, ME, MA, VT*, CT, RI, NJ**, OR, WA and PA Defect Warranty Coverage (7 years /70,000 miles)

Parts Description

- · Spark Plug
- CKP Sensor
- Air Cleaner Housing
- Intake Manifold
- Throttle Actuator
- · Charge Air Cooler
- Supercharger
- Supercharger Bypass Valve
- Fuel Pump
- · Fuel Injector
- Fuel Filter w/ integrated Fuel Pressure Regulator
- Electric AIR Injection Pump
- · Three Way Catalyst
- Warm-up Three Way Catalyst
- 0₂ Sensors
- Fuel Tank Assembly
- Fuel Filler Neck Assembly
- EVAP Canister
- EVAP Canister Purge Valve
- Instrument Cluster
- MAP Sensor
- Engine Control Module
- Transmission Control Module
- · Exhaust Manifold

Warranty Enforcement Laws (Lemon Laws)

Laws in many states and federal law permit owners and/or lessees to obtain a replacement vehicle or a refund of the purchase or lease price under certain circumstances. The provisions of these laws vary from state to state and vary from the federal law. To the extent allowed or not prohibited by applicable law, Mercedes-Benz USA, LLC requires that you first provide us with direct written notification of any alleged unrepaired defect or malfunction, or any other dissatisfaction you have experienced with your vehicle so that we

have the opportunity to cure the problem or dissatisfaction ourselves. Giving MBUSA itself this direct notice and opportunity to cure enables us to supplement prior efforts by our authorized dealers so any ongoing problem can be resolved or the dissatisfaction addressed by us. In states that have not enacted Lemon Laws, we also require, without constituting any liability beyond the Mercedes-Benz new car warranty, that you give us direct written notice of any service difficulty you have experienced. Written noti-

fications, either required under an applicable Lemon Law or other written notifications should be sent to us, not one of our dealers, at Mercedes-Benz USA, LLC, Customer Assistance Center, One Mercedes Drive, Montvale, New Jersey, 07645-0350.

IMPORTANT NOTICE for California Retail Buyers and Lessees of Mercedes-Benz Vehicles

Under California law you may be entitled to a replacement of your vehicle or a refund of the purchase price or lease price, if Mercedes-Benz USA, LLC and/or its authorized repair or service facilities fail to fix one or more substantial defects or malfunctions in the vehicle that are covered by its express warranty after a reasonable number of repair attempts. During the period of 18 months from original delivery of the vehicle or the accumulation of 18 000 miles on the odometer of the vehicle, whichever first occurs, a rea-

sonable number of repair attempts is presumed for a retail buyer or lessee if one or more of the following occurs: (1) the same substantial defect or malfunction results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven, that defect or malfunction has been subject to repair two or more times, and you have directly notified Mercedes-Benz USA, LLC in writing of the need for its repair, (2) the same substantial defect or malfunction of a less serious nature than category (1) has

been subject to repair four or more times and you have directly notified us in writing of the need for its repair, or (3) the vehicle is out of service by reason of repair of the same or different substantial defects or malfunctions for a cumulative total of more than 30 calendar days. Written direct notification should be sent to us, not a dealer, at Mercedes-Benz USA, LLC, Customer Assistance Center, One Mercedes Drive, Montvale, NJ 07645-0350.

What To Do...

If You Have Questions Regarding Warranty or Service

The satisfaction and goodwill of Mercedes-Benz owners is of primary concern to authorized Mercedes-Benz Centers and MBUSA. In the event a warranty or service matter is not handled to your satisfaction, the following steps are suggested:

FIRST -

Discuss the problem with your authorized Mercedes-Benz Center management. Talk to the Service Manager, then if you still have questions, discuss them with the authorized Mercedes-Benz Center's owner.

THEN -

Request Clarification - If unanswered questions remain, contact Mercedes-Benz USA,

LLC, Customer Assistance Center, One Mercedes Drive, Montvale, New Jersey

07645-0350, 1-800-FOR-MFRCedes.

When you contact Mercedes-Benz USA, LLC please be sure to include the MODEL, and VEHICLE IDENTIFICATION NUMBER (VIN) of your car. This is important to assure fast, efficient handling of your inquiry.

If You Have Lost the Service and Warranty Information Booklet

Should you lose your Service and Warranty Information booklet, have your local authorized Mercedes-Benz Center arrange for a replacement.

What To Do...

If You Have Changed Your Address

SPECIAL ADJUSTMENT PROGRAMS

Should your address change, please do not fail to notify us by using the "Notice of Address Change" coupon also contained in the centerfold of this booklet, or you may call 1-800-FOR-MERCedes to provide the information.

Sometimes Mercedes-Benz USA, LLC offers a special adjustment program to pay for all or part of the cost of certain repairs beyond the terms of the warranty. Check with your Authorized Mercedes-Benz Center to determine whether any adjustment program is applicable to your automobile.

To Purchasers of Pre-Owned Mercedes-Benz Vehicles

If you have purchased a pre-owned Mercedes-Benz vehicle before the expiration of its original warranty, you are entitled to any unexpired portion of the warranty provided you establish your ownership and the purchase date of the car. Please mail the coupon contained in the centerfold of this booklet to the address shown, or you may call 1-800-FOR-MERCedes to provide the information.

Such notification is likewise necessary for your own safety after expiration of the original warranty.

The "National Traffic & Motor Vehicle Safety Act of 1966" requires Mercedes-Benz USA, LLC to be in a position to contact Mercedes-Benz owners when a correction of a product defect becomes necessary.

Internet

For further information you can find us on the Mercedes-Benz web-site www.mbusa.com

Service and Literature

Reprinting, translation and copying, even of excerpts, are not permitted without our prior authorization in writing.

Press time June 2008

Printed in U.S.A.

*) At time of printing, the decision regarding compliance with Vermont certification regulations was still pending. The vehicle may not be permitted to be registered in Vermont in which case the Emission Control System

Warranty would not apply. Check with an authorized

Model

SLR-Class

Mercedes-Benz Center for details.

**) Effective as of January 2009 deliveries



Mercedes-Benz