

# Voice Control System Operation Guide



**Mercedes-Benz**

## **Welcome to Voice Control!**

Please familiarize yourself with these operating instructions and the Voice Control System before attempting to operate it while driving. This will help you derive a greater benefit from the system and avoid exposing yourself and others to dangers.

We continuously strive to improve the Voice Control System and we ask for your understanding that we reserve the right to make changes in design and equipment. Therefore, information, illustrations and descriptions in this operation guide might differ from your vehicle. Optional equipment is marked with an asterisk (\*).

If there are any equipment details that are not shown or described in these operating instructions, or if you have any questions regarding the descriptions or the operation of the Voice Control System, your authorized Mercedes-Benz Center will be happy to assist you.

This operating guide forms an integral part of the vehicle and should always be kept inside the vehicle where the guide will be handy for your reference. Please also pass the guide to the new owner if the vehicle is sold.

We extend our best wishes for many miles of safe, pleasurable driving.

Mercedes-Benz USA, LLC

A DaimlerChrysler Company

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## Where to find it

This operation guide is designed to provide comprehensive support information for you, the user of the Voice Control System. For fast access to information, each section has its own color guide:

### Getting started

Here you will find an overview of all the features. If this is the first time you are driving a Mercedes-Benz vehicle equipped with Voice Control, you should read this section first.

### Controls in detail

Here you will find detailed information about controlling the telephone, audio and navigation systems using Voice Control. This section expands on the "Getting started" section.

### Command list

Here you will find a listing of all the commands available for use with Voice Control.

### Practical hints

This section provides fast assistance for dealing with problems you may encounter.

### Indexes

The index is designed to help you find information quickly and easily.

## Symbols

### Symbols

The following symbols are found in this operation guide:

- \* Optional equipment is identified with an asterisk. Since standard equipment varies between models, the descriptions and illustrations in this manual may differ slightly from the actual equipment of your vehicle.

#### Warning



Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.



Highlights hazards that may result in damage to the Voice Control System and/or your vehicle.



Helpful hints or further information you may find useful.

- ▶ This symbol points to instructions for you to follow.
- ▶ A number of these symbols appearing in succession indicates a multiple-step procedure.
  - ▷▷ This continuation symbol marks an interrupted procedure which will be continued on the next page.
  - (▷ page5) This symbol tells you the page reference where additional information on a given subject is available.

## Operating safety

### Warning



Please devote your attention first and foremost to the traffic situation you are in. While the system permits hands-free phone operation, attention to traffic may be diverted not only by physical operation of a phone, but also by the distraction of a phone conversation while driving. As such, for safety reasons, we encourage the driver to stop the vehicle in a safe place before answering or placing a phone call.

Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 13.5 m) every second.



Please do not use the Voice Control System in an emergency, as the tone of your voice may change in a stressful situation. This could cause a delay in completing your phone call in a timely manner.





## Introduction

The Voice Control System gives you the capability to control the following systems on your vehicle using spoken commands:

- telephone\*
- radio
- CD-player\*
- CD-changer\*
- cassette player\*
- navigation system\*

You control these systems using spoken commands. Moreover, controls such as the operating lever (▷ page10) and buttons on the multifunction steering wheel (▷ page12) allow you to keep your hands on the steering wheel.

The command vocabulary consists of approximately 100 ready to use phrases. The Voice Control System recognizes commands and number sequences, irrespective of the speaker. The commands and digit sequences can be spoken without pausing between the individual words. If an unavailable or incorrect command is used, the Voice Control System will prompt you for a new command by asking "Please repeat" or announcing "No such device".

In order to provide for a safe and comfortable dialog, the Voice Control System acknowledges important commands.

### Help function

The Voice Control System also contains an extensive help function.


Help can be accessed at any time by saying the command "Help". The Voice Control System will then read out an option list of available functions and commands that can be used. You can also use the help function to access help, for example, for command "Help Telephone".

**The following Help commands are possible:**


- "Help"
- "Help Phone"
- "Help Radio"
- "Help CD" / "Help CD-changer" / "Help Single CD"
- "Help Tape"

The Voice Control System will read out an option list of all available functions and commands.

If you wish to hear the last command read out:

- ▶ Briefly pull the lever to position  (▷ page10).

or

- ▶ Press button  on vehicles with multifunction steering wheel. (▷ page12).

Section "Getting started" provides an overview of the most basic functions of the Voice Control System. First-time owners or operators of a Mercedes-Benz equipped with a Voice Control System should pay special attention to the information given here.

If you are already familiar with the basic functions described here, the "Controls in detail" section will help you with further information. The corresponding page references are at the end of a segment.

## Controls

### Activation/deactivation of Voice Control System (vehicles without multifunction steering wheel)

The operating lever for the Voice Control System is located on the right side of the steering column.



**SLK-Class illustration, other models slightly different**

- 1 Activate Voice Control System/receive incoming telephone call
- 2 Deactivate Voice Control System/end telephone call

## Activating Voice Control

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle's Operator's Manual for further information on starter switch positions.

- ▶ Switch the radio on.


See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.

- ▶ Briefly pull operating lever to position

1

An audible tone (beep) confirms the activation of the system.

### Deactivating Voice Control

- ▶ Briefly push operating lever to position  .
- or
- ▶ Speak the command "Cancel" .




Voice Control can be deactivated at any time, even during a dialog. Please note that if the Voice Control System is deactivated during a dialog, the complete procedure is stopped and Voice Control is deactivated.


### Setting volume level

- ▶ Activate Voice Control.
- ▶ Set the volume of the voice output using the volume control on the vehicle's radio.  
See your Audio, COMAND\* or MCS manual for information on how to set the volume on the radio.


### Receiving incoming phone calls

- ▶ Briefly pull operating lever to position  .  
The hands-free microphone of your telephone is activated and the radio is muted.


### Selecting phone book entry during voice output

- ▶ Briefly pull operating lever to position  (▷ page25).


### Ending telephone call

- ▶ Briefly push operating lever to position  .

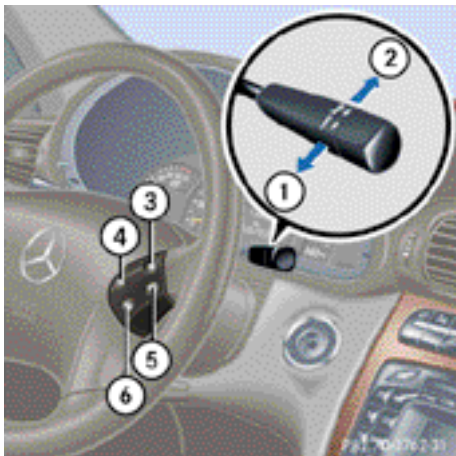
### Selecting station from station list during voice output

- ▶ Briefly pull operating lever to position  (▷ page31).










### Stopping winding action of cassette player

- ▶ Briefly push operating lever to position  (▷ page36).

### Activation/deactivation of Voice Control System (vehicles with multi-function steering wheel)



C-Class illustration, other models slightly different

- 1 Activate Voice Control System - Briefly pull operating lever to position  .
- 2 Deactivate Voice Control System - Briefly push operating lever to position  .
- 3 Increase volume - Press button  .
- 4 Decrease volume - Press button  .
- 5 Receive incoming telephone call - Press button  .  
Dial phone book entry - Press button  .  
Select station from station list - Press button  .
- 6 End telephone call - Press button  .  
End winding action of cassette player - Press button  .


### Activating Voice Control

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle's Operator's Manual for further information on starter switch positions.


- ▶ Switch the radio on.

See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.

- ▶ Briefly pull operating lever to position  .

An audible tone (beep) confirms the activation of the system.


### Deactivating Voice Control

- ▶ Briefly push operating lever to position  .
- or
- ▶ Speak the command "Cancel".

**i** Voice Control can be deactivated at any time, even during a dialog. Please note that if the Voice Control System is deactivated during a dialog, then the complete procedure is stopped and Voice Control is deactivated.


### Setting volume level

- ▶ Activate Voice Control System.

- ▶ Press button  .

Volume is increased.

or

- ▶ Press button  .


Volume is decreased.

or

- ▶ Set volume for voice output at the volume control button on the radio.


See your Audio, COMAND\* or MCS manual for information on how to set the volume on the radio.

### Receiving incoming phone call


- ▶ Press button  .

The hands-free microphone of your telephone is activated and the radio is muted.


### Selecting phone book entry during voice output

- ▶ Press button  (▷ page25).


### Ending telephone call

- ▶ Press button  .



### Selecting a station from station list during voice output

- ▶ Press button  (▷ page31).

### Stopping winding action of cassette player

- ▶ Press button  (▷ page36).

### Displaying telephone number in multifunction display

- ▶ Press button  or  repeatedly until the telephone symbol appears in the multifunction display.

The spoken digits of the telephone number are displayed on the multifunction display.



## Telephone

### Telephone\* operation

In section “Controls in detail” you will find detailed information explaining the functions of the Voice Control System. Read this section if you are already familiar with the basic functions of the Voice Control System.

If you are not yet familiar with the basic functions of the Voice Control System, section “Getting started” will help you with further information. The corresponding page references are at the beginning of a segment.

The Voice Control System gives you the capability to

- enter a telephone unlock code
- dial a phone number by speaking the telephone number
- create a personal phone book with up to 50 entries
- dial a phone number by speaking the name of a phone book entry
- manage and access the automated answering system/voice mail box

Voice Control recognizes whether

- your cellular phone is switched on
- cellular network service is available
- dialing is possible

If dialing is not possible, the Voice Control System will advise you accordingly.



You can continue operating your cellular phone using the keypad on your phone.

### Activating Voice Control

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle's Operator's Manual for further information on starter switch positions.

- ▶ Switch the radio on.

See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.

- ▶ Briefly pull operating lever to position

An audible tone (beep) confirms the activation of the system.

Voice Control is activated.

Start commands will begin a dialog.

Edit commands allow you to correct, delete or have the system repeat your entry.

Final commands will execute your entry.

### Start commands

- "Help" / "Help Phone"

Voice Control reads a list of additional command choices.

- "Enter unlock code"

Use this command to input the code to unlock the telephone.

- "Dial number"

Use this command to dial a phone number.

- "Dial name"

Use this command to place a phone call by selecting a name previously stored in your personal phone book.

- "Redial"

Use this command to redial the phone number last dialed.

- "Store name"

Use this command to store a name in your personal phone book.

- "Phone book"

The Voice Control System reads out the complete phone book entry by entry.

- "Delete phone book"

Use this command to delete your personal phone book with all entries.

- "Delete name"

Use this command to delete a name from your personal phone book.



**Edit commands:**

- “Confirm”

All digits input or spoken up to this point in time are repeated for verification, for example “Three four five”. The Voice Control System will prompt you with “Go ahead” to enter or speak additional digits or commands.

- “Correct”

The digit block last entered is deleted. Previously input digit blocks are repeated. The Voice Control System will prompt you with “Go ahead” to enter or speak additional digits or commands.

- “Delete”

All digits input are deleted. The Voice Control System will prompt you with “The number is removed, go ahead” to enter new digits.

**Final commands:**

- “Dial”

The Voice Control System dials the number or stores the unlock code.

- “Store”

The Voice Control System stores the phone number and name in your personal phone book, or stores the unlock code.

- “Cancel”

The dialog is concluded.

- “Store”

The Voice Control System stores the unlock code.

**Telephone\* commands**

The most important telephone commands are described below. For additional commands, please refer to the command list (▷ page 39).

**“Help Phone” / “Help”**

The Voice Control System contains an extensive help function.

Use the command “Help Phone” and the Voice Control System will read out an option list of available functions and commands that can be used in conjunction with the telephone.



Use the command “Help” and the Voice Control System will read out an option list of the main commands for all available systems.

### Telephone

#### “Enter unlock code”

Use the command “Enter unlock code” to input the code to unlock your telephone. After speaking the command, you are prompted to enter the code.

Speak the code as a continuously spoken string of digits. Digits from “Zero” to “Nine” may be used. After speaking the code, the Voice Control System repeats the recognized digits and waits until you continue speaking.

With an input of more than three digits, the Voice Control System advises:

- “You have entered too many digits”.

With an input of less than three digits, the Voice Control System advises:

- “You have not entered enough digits”.

If an incorrect code was entered, the Voice Control System advises:

- “The unlock code is wrong”.

#### **Sample dialog:**

- ▶ Speak “Enter unlock code”.

The system replies “Enter unlock code”.

- ▶ Speak “Zero zero one”.

The system repeats “Zero zero one”.

- ▶ Speak “Store”.

Your code is stored and the phone is unlocked.



Timeport phones only use three-digit codes. V60 phones use four-digit codes. The head unit will unlock the phone using the first three digits of the four-digit V60 unlock code.

**“Dial number”**

You can dial a phone number using the command “Dial number”.

Digits from “Zero” to “Nine” may be used.

The phone number must be spoken as a continuous string of digit blocks (three to five digits in each block) with an approx. 0.5 second pause between the blocks. After each spoken block, the Voice Control System repeats the recognized digits and waits until you continue speaking.

When dialing 800 numbers, you may pronounce the first four digits as “One eight hundred” and the system will recognize the spoken entries as “One eight zero zero”. All other numeric entries must be spoken as individual numbers.


With an input of more than 30 digits, the Voice Control System announces “You have entered too many digits”. Please correct (▷ page20) or delete the corresponding digit blocks (▷ page21).

**Sample dialog:**


- ▶ Speak “Dial number”.  
The system replies “The number, please”.
- ▶ Speak “Zero one three zero”.  
The system repeats “Zero one three zero”.
- ▶ Speak “Five zero zero five”.  
The system repeats “Five zero zero five”.
- ▶ Speak “Dial”.  
The system confirms “The number is dialed”.

**i**

Depending on the equipment available in your vehicle, you can also dial the telephone number spoken by doing the following (instead of using the command “Dial”):

- Briefly pull the operating lever to position  (vehicles with operating lever).

or

- Press button  (vehicles with multifunction steering wheel).

## Telephone

### **“Confirm”**

Using the command “Confirm” will repeat all digits spoken up to that point. Upon repeating the digits, the system will prompt you to continue your input.

#### **Sample dialog:**

- ▶ Speak “Dial number”.  
The system replies “The number, please”.
- ▶ Speak “Zero seven three one”.  
The system repeats “Zero seven three one”.
- ▶ Speak “Confirm”.  
The system repeats “Zero seven three one, go ahead”.

- ▶ Speak “Three nine two”  
The system repeats “Three nine two”.
- ▶ Speak “Dial”.  
The system confirms “The number is dialed”.

### **“Correct”**

Using the command “Correct” will correct the last entered digit block. After speaking the command, the last digit block is deleted and all previously entered digits are repeated. The system then prompts you to continue your input.

#### **Sample dialog:**

- ▶ Speak “Dial number”.  
The system replies “The number, please”.
- ▶ Speak “Zero one three zero”.  
The system repeats “Zero one three zero”.
- ▶ Speak “Five zero zero four”.  
The system repeats “Five zero zero four”.
- ▶ Speak “Correct”.  
The system repeats “Zero one three zero”.
- ▶ Speak “Five zero zero five”.  
The system repeats “Five zero zero five”.
- ▶ Speak “Dial”.  
The system confirms “The number is dialed”.

### “Delete”

Using the command “Delete” will erase all digits entered. The system then prompts you to start your input again.

#### **Sample dialog:**

- ▶ Speak “Dial number”.

The system replies “The number, please”.

- ▶ Speak “Zero one three zero”.

The system replies “Zero one three zero”.

- ▶ Speak “Five zero zero four”.

The system repeats “Five zero zero four”.

- ▶ Speak “Delete”.

The system confirms “The number is removed, go ahead”.

- ▶ Speak “Zero one three zero”.

The system repeats “Zero one three zero”.

- ▶ Speak “Five zero zero five”.

The system repeats “Five zero zero five”.

- ▶ Speak “Dial”.

The system confirms “The number is dialed”.

### “Store name”

The command “Store name” provides the possibility to create and add to your personal phone book. After using the command, the system will prompt you to enter a phone number.

Digits from “Zero” to “Nine” can be entered.

When dialing 800 numbers, you may pronounce the first four digits as “One eight hundred” and the system will recognize the spoken entries as “One eight zero zero”. All other numeric entries must be spoken as individual numbers.

### Telephone

Speak the telephone number:

- as a continuous string

or, with longer phone numbers (more than five digits),

- in form of digit blocks (three to five digits).

After each digit block (separate the digit blocks by using an approx. 0.5 second pause), the Voice Control System repeats the recognized digits and waits until you continue speaking.

With an input of more than 30 digits, the Voice Control System announces "You have entered too many digits". Please correct (▷ page20) or delete the corresponding digit blocks (▷ page21).

After the command "Store", you will be prompted up to four times to input the name.

#### i

The Voice Control System may recognize names even if not stored in your voice. For optimum call-up performance, however, you yourself should speak and store the names you intend to use.

#### **Sample dialog:**

- ▶ Speak "Store name" or "Store number".

The system replies "The number, please".

- ▶ Speak "Zero one three zero".

The system repeats "Zero one three zero".

- ▶ Speak "Five zero zero five".

The system repeats "Five zero zero five".

- ▶ Speak "Store".

The system replies "The name, please".

- ▶ Speak "Service Mercedes-Benz".

The system replies "Again".

- ▶ Speak again "Service Mercedes-Benz".

The system confirms "Name and number are set".

### “Dial name” (Phone book)

Use the command “Dial name” to place a phone call by selecting a name previously stored in your personal phone book.

#### *Sample dialog:*

- ▶ Speak “Dial name”.  
The system replies “The name, please”.
- ▶ Speak “Smith office”.  
The system confirms “Smith office, the number is dialed”.

#### **i**

If the Voice Control System does not recognize the name you requested, please see segment “Phone book” (▷ page25) on how to listen to a read-out of the phone book. This way, you can check and determine if the name is stored in the phone book.

### “Delete name” (Phone book)

Use the command “Delete name” to delete a name from your personal phone book.

#### *Sample dialog:*

- ▶ Speak “Delete name”.  
The system replies “The name, please”.
- ▶ Speak “Smith office”.  
The system prompts “Would you like to remove Smith office?”.
- ▶ Reply “Yes”.  
The system confirms “The name is removed”.

#### **i**

Any other reply than “Yes” will end the dialog and the name will not be deleted from the phone book.

### Telephone

#### “Delete phone book”

Use this command to delete the complete phone book or one or more names from the phone book.

#### *Sample dialog:*

- ▶ Speak “Delete phone book”.  
The system prompts “Would you like to remove the phone book completely?”
- ▶ Reply “Yes”.  
The system prompts “Are you sure?”
- ▶ If you are sure you want to delete the complete phone book, reply “Yes”.  
The system deletes the complete phone book. The deletion of the phone book cannot be undone.

or

- ▶ Reply “No”.  
The system starts reading the phone book entry by entry.  
When the system reads the name you wish to delete, do the following:
  - ▶ Briefly pull the operating lever to position  $\downarrow$  (vehicles with operating lever).
- or
- ▶ Press button  $\bar{1}$  (vehicles with multifunction steering wheel).  
This selects the name to be deleted. The system again reads out the selected name.

The system prompts “Would you like to remove Smith office?”

- ▶ Reply “Yes”.  
The phone book entry is erased and the remaining phone book entries are read out.
- or
- ▶ Reply “No”.  
The system reads out the remaining phone book entries.
- ▶ Speak “Back”.  
The system announces the preceding name. Continue the dialog.
- ▶ Speak “Cancel”.  
The dialog is concluded.



### “Phone book” and dialing a phone number


Use the command “Phone book” to listen to the entire phone book or select an entry.

#### *Sample dialog:*


- ▶ Speak “Phone book”.

The system reads out the complete phone book entry by entry.

Depending on the equipment available in your vehicle, you have the following options to select a name and dial the number:


- ▶ Briefly pull the operating lever to position  (vehicles with operating lever).

or


- ▶ Press button  (vehicles with multi-function steering wheel).

The system announces the selected name and the corresponding number is dialed.

Depending on the equipment available in your vehicle, you have the following options to cancel the dialog:

- ▶ Briefly push the operating lever to position  (vehicles with operating lever).

or

- ▶ Press button  (vehicles with multi-function steering wheel).

The dialog is cancelled. The Voice Control System confirms by replying “Cancel”.

### “Redial”

Use the command “Redial” to dial the last dialed number.

### Telephone

#### Managing automated answering system/voice mail box

Activate the Voice Control System to access and manage your answering machine/voice mail box.

- ▶ Activate the Voice Control System during a phone call.

An audible tone (beep) confirms the activation of the system.

- ▶ Speak the required digits ("Zero" to "Nine").

or


- ▶ Speak the required words "Star" and "Pound".

- ▶ Speak the final command "Dial".


The system dials the number entered.

#### i

Depending on the equipment available in your vehicle, you can also dial the telephone number spoken by doing the following (instead of using the command "Dial"):

- Briefly pull the operating lever to position  (vehicles with operating lever).

or

- Press button  (vehicles with multifunction steering wheel).

#### Telephone mode

Using the commands

- "Phone"
- "Phone on"
- "Telephone"
- "Telephone on"

will switch the system into telephone mode. You will need these commands when you want to switch, for example, from radio mode back to telephone mode.

## Radio

### Radio operation<sup>1</sup>

The Voice Control System gives you the capability to

- seek a station
- store ten stations in your station list
- select a specific frequency
- select frequency band (FM or AM)
- select Weatherband

1) Except for radio Audio 30.

### *Activating Voice Control:*

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.  
See your vehicle's Operator's Manual for further information on starter switch positions.
- ▶ Switch the radio on.  
See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.
- ▶ Briefly pull operating lever to position  
- ·  
An audible tone (beep) confirms the activation of the system.

### *Selecting radio mode:*

- ▶ Speak one of the following commands:
  - "Radio"
  - "Radio on"

The system is now in radio mode.

Once you activated Voice Control and accessed radio mode, you can begin using Start commands. The Voice Control System begins the dialog.

## Radio

### Start commands:

- “Help Radio”

The Voice Control System reads out an option list of available commands that can be used.

- “Seek” and “Next station”

The Voice Control System seeks the next available station.

- Speak “Ninety-seven point five”

The Voice Control System sets the radio to the spoken frequency<sup>1</sup>.

- “FM” / “AM”

The Voice Control System changes the radio to the desired frequency band.

- “Weatherband”

The Voice Control System switches the radio to the weatherband.

- “Store station”

Use this command to store the set station in the station list.

- “Select station” (Station list)

Use this command to select a stored station from your station list.

- “Station list”

Use this command to play the entire station list.

- “Delete station” (Station list)

Use this command to delete a station from your personal station list.

- “Delete station list”

Use this command to delete the complete station list or one or more stations from the station list.

### Radio commands

Following is a description of the main radio commands. Please see the command list (▷ page41) for additional commands.

#### “Help Radio”

Use the command “Help Radio” to obtain a read out of all available radio commands that can be used.

#### “Seek”

Use the commands

- “Seek”
- “Next station”

to activate the seek function to tune to the next station.

1) FM frequency band only

### Selecting frequency (FM band)

You may, for example, select a frequency in the FM band (87.9 to 107.9 Megahertz) directly using a verbal command such as “Ninety-five five”. The Voice Control System also recognizes the words “frequency” and “point”, and you may for example use the command, “Frequency ninety-five point five”.

#### *Sample dialog*

▶ Speak “Ninety-five five”.

or

▶ Speak “Frequency ninety-five point five”.

or

▶ Speak “Ninety-five point five”.

The Voice Control System tunes the radio to frequency FM 95.5.

### Selecting frequency band

Use the commands

- “FM” or “AM”
- to select the FM or AM band.

### Selecting Weatherband

Use the command

- “Weatherband”
- to select the “Weatherband”.

### “Store station” (Station list)

Use this command to store the set station (AM and FM only) by name in your personal station list. After using this command, you will be prompted by the Voice Control System to repeat the name two to four times before it is stored in the station list.



The Voice Control System may recognize names even if not stored in your voice. For optimum performance, however, call up only names you have stored yourself.

### *Sample dialog:*

- ▶ Speak “Store station”.  
The Voice Control System replies “Station, please”.
- ▶ Speak “Smooth Jazz”.  
The Voice Control System replies “Again”.
- ▶ Speak “Smooth Jazz”.  
The Voice Control System confirms “The station is set”.



You can freely select the station name, for example “Favorite station”.

### “Select station” (Station list)

Use the command “Select station” to select a stored station name from your station list.

### *Sample dialog:*

- ▶ Speak “Select station”.  
The Voice Control System replies “Station, please”.
- ▶ Speak “Smooth Jazz”.  
The Voice Control System confirms “Smooth Jazz”.



If the Voice Control System does not recognize the station name you requested, please refer to the section “Station list” (▷ page 31). By following the dialog, you can check and determine if the name is stored in the station list.

### “Station list” and select station from list


Use this command to play the entire station list, or to select an entry from the station list.

#### **Sample dialog:**

- ▶ Speak “Station list”.

The Voice Control System reads out the entire list.

Select station (depending on the equipment level of your vehicle):


- ▶ Briefly pull the operating lever to position .

or


- ▶ Press button .

The selected station is announced and the radio is tuned to the corresponding frequency.

Cancel dialog (depending on the equipment level of your vehicle):

- ▶ Briefly push the operating lever to position .

or

- ▶ Press button .

The dialog is concluded. The system confirms “Cancel”.

### “Delete station” (Station list)

Use the command “Delete station” to delete a station from your personal station list.

#### **Sample dialog:**

- ▶ Speak “Delete station”.

The system replies “Station, please”.

- ▶ Speak “Smooth Jazz”.

“Would you like to remove Smooth Jazz?”

- ▶ “Yes”.

The system confirms “The station is deleted”.

#### **i**

Any other reply than “Yes” will end the dialog and the name will not be deleted from the station list.

## Radio

### “Delete station list”

Use this command to delete the complete station list or one or more stations from the station list.

#### *Sample dialog:*

- ▶ Speak “Delete station list”.

The Voice Control System prompts “Would you like to delete the station list completely?”

- ▶ Speak “Yes”.

The system prompts “Are you sure?”

- ▶ Speak another “Yes” (if you want the complete station list to be deleted)


The system deletes the complete station list. The deletion of the station list cannot be undone.

or


- ▶ Speak “No”.

The system starts reading the station list.

When the system reads the station to be deleted (depending on the equipment level of your vehicle):

- ▶ Briefly pull the operating lever to position .

or

- ▶ Press button .

The station to be deleted is selected. The name of the selected station is read out once more.

The system prompts “Would you like to remove Smooth Jazz?”

- ▶ Speak “Yes”.

The station is erased and the remaining station entries are read out.

or

- ▶ Speak “No”.

The system continues reading the station list entry by entry.

- ▶ Speak “Back”.

The system announces the preceding station. You may now continue with the dialog.

- ▶ Speak “Cancel”.

The dialog is concluded.



## CD-changer/CD-player

### CD-changer\*<sup>1</sup>/CD-player\* operation

The Voice Control System gives you the ability to

- select a CD
- select a track


### **Activating Voice Control:**

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle's Operator's Manual for further information on starter switch positions.

- ▶ Switch the radio on.

See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.

- ▶ Briefly pull the operating lever to position .

An audible tone (beep) confirms the activation of the system.

### **Selecting CD-mode:**

- ▶ Speak one of the following commands:
  - "CD-changer"
  - "CD-player"

The system is now in CD-mode.

Once you activated Voice Control and accessed CD-mode, you can begin using Start commands. The Voice Control System begins the dialog.

### **Start commands**

- "Help CD"/"Help CD-changer"<sup>1</sup> / "Help Single CD"<sup>1</sup>
- "CD1" to "CD6"<sup>1</sup>
- "Next CD"<sup>1</sup>
- "Track1" to "Track19"
- "Next Track"

1) Only possible in vehicles equipped with CD-changer

### CD-changer/CD-player

#### CD-changer\*/CD-player\* commands

Following is a description of the main CD commands. Please see the command list (▷ page42) for additional commands.

#### “Help CD”

Help can be accessed anytime by saying one of the following commands:

- “Help CD”
- “HelpCD-changer”<sup>1</sup>
- “HelpSingle CD”<sup>1</sup>

The Voice Control System will then read out an option list of available functions and commands that can be used.

#### “CD1” to “CD6”<sup>1</sup>

Use this command to select up to 6 CDs out of your CD-changer.

#### “Next CD”<sup>1</sup>

Use this command to select the next CD.

#### “Track 1” to “Track 19”

Use this command to select up to 19 title numbers of a loaded CD.

1) Only possible in vehicles equipped with CD-changer

#### “Next track”

Use this command to select the next track.

## Cassette player

### Cassette player\* operation<sup>1</sup>

The Voice Control System gives you the ability to

- select a title
- change to the other track on the tape
- fast forward or rewind the cassette


### **Activating Voice Control:**

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle's Operator's Manual for further information on starter switch positions.

- ▶ Switch the radio on.

See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.

- ▶ Briefly pull the operating lever to position .

An audible tone (beep) confirms the activation of the system.

### **Selecting cassette player mode:**

- ▶ Speak the command "Tape".

You have selected cassette player mode.

Once you activated Voice Control and accessed Cassette player mode, you can begin using Start commands. Voice Control begins the dialog.

1) Except for radio Audio 30

### **Start commands**

- "Help Tape"
- "Next track / Seek"
- "Other side"
- "Fast forward"
- "Rewind"

### Cassette player

#### Cassette player\* commands

Following is a description of the main cassette commands. Please see the command list (▷ page43) for additional commands.

#### “Help Tape”

Help can be accessed anytime by saying the command “Help Tape”. The Voice Control System will then read out an option list of available functions and commands that can be used.

#### “Next track / Seek”

Use this command to select the next track on your cassette.

#### “Other side”

Use the command “Other side” to change to the other track on the cassette.

#### “Fast forward” or “Rewind”

Use commands “Fast forward” or “Rewind” to fast forward or rewind the tape.

Cancel winding action of tape (depending on the equipment level of your vehicle):

- ▶ Briefly push the operating lever to position  $\circ$  (vehicles with operating lever).

or

- ▶ Press button  $\bar{i}$  (vehicles with multi-function steering wheel).

The winding action is cancelled.

## Navigation

### Navigation system\* operation

The Voice Control System gives you the ability to

- switch navigation on


#### **Activating Voice Control:**

- ▶ Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle's Operator's Manual for further information on starter switch positions.

- ▶ Switch the radio on.

See your Audio, COMAND\* or MCS manual for information on how to switch the radio on.

- ▶ Briefly pull the operating lever to position .

An audible tone (beep) confirms the activation of the system.

Following is a description of the main commands.

#### **Selecting navigation system mode:**

- ▶ Speak one of the following commands:

- "Navi"
- "Navi on"
- "Navigation"
- "Navigation on"

The system is now in navigation mode.



Chapter “Command list” gives you an overview of all commands available for use to control the Voice Control System. Which commands are available for use is dependent on the equipment level in your vehicle.

## Command list

### Telephone\* commands

#### Help commands

- “Help” / “Help Phone”
- “Help Radio”
- “Help CD” / “Help CD-changer” / “HelpSingle CD”
- “Help Tape”

#### Commands to select telephone mode

- “Phone”
- “Phone on”
- “Telephone”
- “Telephone on”

#### Commands to enter your unlock code

- “Enter unlock code”
- “Input unlock code”

#### Commands to enter telephone numbers

- “Dial number”
- “Dial phone number”

#### Command to confirm a spoken number or name

- “Confirm”

## Command list

### Commands to correct the last spoken digit block

- "Correct"
- "Correction"
- "Correct number"
- "Correct phone number"

### Commands to delete all input digit blocks

- "Delete"
- "Delete number"
- "Delete phone number"

### Commands to create and extend your personal phone book

- "Store name"
- "Store number"
- "Store phone number"

### Command to dial a name from your personal phone book

- "Dial name"

### Command to delete a name or number from your personal phone book

- "Delete name"

### Command to delete names from your personal phone book or to completely delete the contents of your telephone book

- "Delete phone book"

### Command to play the phone book or to select an entry from your phone book

- "Phone book"

### Command to redial the last dialed telephone number

- "Redial"

### Final command to store a telephone number

- "Store"
- "Store number"
- "Store phone number"

### Final command to store the unlock code

- "Store"



### Commands to conclude a dialog

- "Cancel"
- "Cancellation"

### Digits and words used to enter a telephone number

- "0" to "9"
- "Star"
- "Pound"
- "One eight hundred"

### Radio commands

#### Help commands

- "Help Radio"
- "Help Phone"
- "Help CD" / "Help CD-changer" / "HelpSingle CD"
- "Help Tape"

#### Commands to select radio mode

- "Radio"
- "Radio on"

### Commands to select the next station

- "Seek"
- "Radio seek"
- "Tuner seek"
- "Next station"

### Example of a command to select a FM frequency

- "Frequency ninety-five point five"
- "Ninety-five point five"
- "Ninety-five five"

## Command list

### Commands to select a frequency band

- "FM"
- "AM"
- "Weatherband"

### Command to create or expand (AM or FM only) your personal station list

- "Store station"

### Command to select a station from your personal station list

- "Select station"

### Command to play the station list or to select an entry from your station list

- "Station list"

### Command to delete a station from your personal station list

- "Delete station"

### Command to delete stations from your personal station list or to completely delete the contents of your station list

- "Delete station list"

## CD-changer-\*/ CD-player-\* commands

### Help commands

- "Help CD" / "Help CD-changer" / "Help Single CD"
- "Help Radio"
- "Help Phone"
- "Help Tape"

**Commands to select CD-changer or CD-player mode**

- "CD" / "CD on"
- "CD-player" / "CD-player on"
- "CD-changer" / "CD-changer on"
- "Single CD"

**Commands to select up to 6 CDs in your CD-changer**

- "CD 1"
- "CD number 2"

**Commands to select the next CD**

- "Next CD"
- "Other CD"

**Example of commands to select up to 19 title numbers of a loaded CD**

- "CD track 1"
- "CD track number 4"
- "Track 8"
- "Track number 19"

**Commands to select the next title of a loaded CD**

- "Next track"
- "Other track"

**Cassette player\* commands****Help commands**

- "Help Tape"
- "Help Radio"
- "Help Phone"
- "Help CD" / "Help CD-changer" / "HelpSingle CD"

**Commands to select cassette player mode**

- "Tape"
- "Tape on"

## Command list

### Commands to select the next track

- "Other track"
- "Next track"
- "Seek"

### Command to switch to the other track on cassette tape

- "Other side"

### Commands to fast forward or rewind

- "Fast forward"
- "Rewind"
- "Tape fast forward"
- "Tape rewind"

### Navigation system\* commands

#### Commands to switch to navigation

- "Navi"
- "Navi on"
- "Navigation"
- "Navigation on"

## What to do if....

### Voice Control does not function

- ▶ Switch the radio on.
- ▶ Activate Voice Control System (▷ page10), (▷ page12).

### Voice Control does not recognize commands

- The Voice Control System should only be operated by the driver as the microphone is geared to the driver side.
- Speak the commands in a continuous manner using a normal tone.  
Speaking unclear, too loud or too soft can result in the inability of the Voice Control System to recognize or to misunderstand your commands.
- External noise may affect the performance of the Voice Control System.
  - ▶ Close all windows and sliding/pop-up roof\* to reduce noise level.

### Entering digits

- Digits from "Zero" to "Nine" may be used.
- Speaking phone numbers in digit blocks of 3 to 5 digits has proven a very reliable method for the input of phone numbers.

### What to do if....

#### ***Voice Control does not recognize a phone book entry or station list entry***

When you create your personal phone book or station list, select names with the greatest possible acoustic differences:

If for example you have the names Smith and Schmidt, choose for example "Smith Office" or "Schmidt John".

- Voice Control does not recognize a phone book entry:
  - ▶ Speak "Phone book".  
The system reads out the phone book entry by entry.
  - ▶ Briefly pull the operating lever to position  $\downarrow$  when the desired name is being read out.  
The number is dialed (▷ page25).

- Voice Control does not recognize a station list entry.
  - ▶ Speak "Station list".  
The system reads out the station list entry by entry.
  - ▶ Briefly pull the operating lever to position  $\downarrow$  when the desired station name is being read out.  
The station is selected.  
(▷ page31).

#### ***Voice Control does not store the desired name***

Should interference occur during the process of storing a name, the Voice Control System will automatically repeat the procedure once. If the interference continues, the dialog is stopped. You must repeat the input procedure again.

#### **Which commands are available for use?**

- Using the command "Help" will give you the ability to obtain a read out of all major commands for all modes (▷ page9).
- A complete list of all available commands can be found in chapter "Command list" (▷ page39).

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