Welcome to Voice Control!

Please familiarize yourself with these operating instructions and the Voice Control System before attempting to operate it while driving. This will help you derive a greater benefit from the system and avoid exposing yourself and others to dangers.

We continuously strive to improve the Voice Control System and we ask for your understanding that we reserve the right to make changes in design and equipment. Therefore, information, illustrations and descriptions in this operation guide might differ from your vehicle. Optional equipment is marked with an asterisk (*)..

If there are any equipment details that are not shown or described in these operating instructions, or if you have any questions regarding the descriptions or the operation of the Voice Control System, your authorized Mercedes-Benz Center will be happy to assist you.

This operating guide forms an integral part of the vehicle and should always be kept inside the vehicle where the guide will be handy for your reference. Please also pass the guide to the new owner if the vehicle is sold.

We extend our best wishes for many miles of safe, pleasurable driving.

Mercedes-Benz USA, LLC
A DaimlerChrysler Company
| Contents |
|-------------------|---|
| Introduction       | 5 |
| Where to find it   | 5 |
| Symbols            | 6 |
| Operating safety   | 7 |
| Getting started    | 9 |
| Controls           | 9 |
| Controls in detail | 15 |
| Telephone*         | 15 |
| Telephone* operation | 15 |
| Telephone* commands | 17 |
| Radio              | 27 |
| Radio operation    | 27 |
| Radio commands     | 28 |
| CD-changer*/CD-player* | 33 |
| CD-changer*/CD-player* operation | 33 |
| CD-changer*/CD-player* commands | 34 |
| Cassette player*   | 35 |
| Cassette player* operation | 35 |
| Cassette player* commands | 36 |
| Navigation system* | 37 |
| Navigation system* operation | 37 |
| Command list       | 39 |
| Telephone* commands | 39 |
| Radio commands     | 41 |
| CD-changer*/CD-player* commands | 42 |
| Cassette player* commands | 43 |
| Navigation system* commands | 44 |
| Practical hints    | 45 |
| What to do if...   | 45 |
| Index              | 47 |
Where to find it

This operation guide is designed to provide comprehensive support information for you, the user of the Voice Control System. For fast access to information, each section has its own color guide:

Controls in detail
Here you will find detailed information about controlling the telephone, audio and navigation systems using Voice Control. This section expands on the “Getting started” section.

Command list
Here you will find a listing of all the commands available for use with Voice Control.

Practical hints
This section provides fast assistance for dealing with problems you may encounter.

Indexes
The index is designed to help you find information quickly and easily.
Introduction

Symbols

The following symbols are found in this operation guide:

* Optional equipment is identified with an asterisk. Since standard equipment varies between models, the descriptions and illustrations in this manual may differ slightly from the actual equipment of your vehicle.

---

**Warning**

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.

---

* Highlights hazards that may result in damage to the Voice Control System and/or your vehicle.

**Helpful hints or further information you may find useful.**

- This symbol points to instructions for you to follow.
- A number of these symbols appearing in succession indicates a multiple-step procedure.

This continuation symbol marks an interrupted procedure which will be continued on the next page.

(▷ page5) This symbol tells you the page reference where additional information on a given subject is available.
Operating safety

**Warning**

Please devote your attention first and foremost to the traffic situation you are in. While the system permits hands-free phone operation, attention to traffic may be diverted not only by physical operation of a phone, but also by the distraction of a phone conversation while driving. As such, for safety reasons, we encourage the driver to stop the vehicle in a safe place before answering or placing a phone call.

Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 13.5 m) every second.

! Please do not use the Voice Control System in an emergency, as the tone of your voice may change in a stressful situation. This could cause a delay in completing your phone call in a timely manner.
Introduction

The Voice Control System gives you the capability to control the following systems on your vehicle using spoken commands:

- telephone*
- radio
- CD-player*
- CD-changer*
- cassette player*
- navigation system*

You control these systems using spoken commands. Moreover, controls such as the operating lever (page 10) and buttons on the multifunction steering wheel (page 12) allow you to keep your hands on the steering wheel.

The command vocabulary consists of approximately 100 ready to use phrases. The Voice Control System recognizes commands and number sequences, irrespective of the speaker. The commands and digit sequences can be spoken without pausing between the individual words. If an unavailable or incorrect command is used, the Voice Control System will prompt you for a new command by asking “Please repeat” or announcing “No such device”.

In order to provide for a safe and comfortable dialog, the Voice Control System acknowledges important commands.

Help function

The Voice Control System also contains an extensive help function.

Help can be accessed at any time by saying the command “Help”. The Voice Control System will then read out an option list of available functions and commands that can be used. You can also use the help function to access help, for example, for command “Help Telephone”.

The following Help commands are possible:

- “Help”
- “Help Phone”
- “Help Radio”
- “Help Tape”

The Voice Control System will read out an option list of all available functions and commands.

If you wish to hear the last command read out:

► Briefly pull the lever to position (page 10).

or

► Press button í on vehicles with multifunction steering wheel (page 12).
Section “Getting started” provides an overview of the most basic functions of the Voice Control System. First-time owners or operators of a Mercedes-Benz equipped with a Voice Control System should pay special attention to the information given here.

If you are already familiar with the basic functions described here, the “Controls in detail” section will help you with further information. The corresponding page references are at the end of a segment.

Controls

Activation/ deactivation of Voice Control System (vehicles without multifunction steering wheel)

The operating lever for the Voice Control System is located on the right side of the steering column.

Activating Voice Control

► Turn the key in the steering lock to starter switch position 1 or 2.

See your vehicle’s Operator’s Manual for further information on starter switch positions.

► Switch the radio on.

See your Audio, COMAND* or MCS manual for information on how to switch the radio on.

► Briefly pull operating lever to position 1.

An audible tone (beep) confirms the activation of the system.

1 Activate Voice Control System/ receive incoming telephone call

2 Deactivate Voice Control System/ end telephone call
Deactivating Voice Control

- Briefly push operating lever to position ø.
- or
- Speak the command “Cancel”.

Voice Control can be deactivated at any time, even during a dialog. Please note that if the Voice Control System is deactivated during a dialog, the complete procedure is stopped and Voice Control is deactivated.

Setting volume level

- Activate Voice Control.
- Set the volume of the voice output using the volume control on the vehicle’s radio.

See your Audio, COMAND* or MCS manual for information on how to set the volume on the radio.

Receiving incoming phone calls

- Briefly pull operating lever to position ø.

The hands-free microphone of your telephone is activated and the radio is muted.

Selecting phone book entry during voice output

- Briefly pull operating lever to position ø. (page 25).

Ending telephone call

- Briefly push operating lever to position ø.

Selecting station from station list during voice output

- Briefly pull operating lever to position ø. (page 31).

Stopping winding action of cassette player

- Briefly push operating lever to position ø. (page 36).
Getting started

Controls

Activation/deactivation of Voice Control System (vehicles with multifunction steering wheel)

1 Activate Voice Control System - Briefly pull operating lever to position ¹.
2 Deactivate Voice Control System - Briefly push operating lever to position ².
3 Increase volume - Press button ³.
4 Decrease volume - Press button ⁴.
5 Receive incoming telephone call - Press button ⁵.
   Dial phone book entry - Press button ⁶.
   Select station from station list - Press button ⁷.
6 End telephone call - Press button ⁸.
   End winding action of cassette player - Press button ⁹.

Activating Voice Control

➤ Turn the key in the steering lock to starter switch position 1 or 2.
   See your vehicle's Operator's Manual for further information on starter switch positions.
➤ Switch the radio on.

See your Audio, COMAND* or MCS manual for information on how to switch the radio on.

➤ Briefly pull operating lever to position ¹.
   An audible tone (beep) confirms the activation of the system.

Deactivating Voice Control

➤ Briefly push operating lever to position ².
   or
➤ Speak the command “Cancel”.

Voice Control can be deactivated at any time, even during a dialog. Please note that if the Voice Control System is deactivated during a dialog, then the complete procedure is stopped and Voice Control is deactivated.

C-Class illustration, other models slightly different
Setting volume level
► Activate Voice Control System.
► Press button æ . Volume is increased.

or

► Press button ç . Volume is decreased.

► Set volume for voice output at the volume control button on the radio.
See your Audio, COMAND* or MCS manual for information on how to set the volume on the radio.

Receiving incoming phone call
► Press button í .
The hands-free microphone of your telephone is activated and the radio is muted.

Selecting phone book entry during voice output
► Press button í (▷ page25).

Ending telephone call
► Press button í .

Selecting a station from station list during voice output
► Press button í (▷ page31).

Stopping winding action of cassette player
► Press button í (▷ page36).

Displaying telephone number in multifunction display
► Press button ë or ÿ repeatedly until the telephone symbol appears in the multifunction display.
The spoken digits of the telephone number are displayed on the multifunction display.
In section “Controls in detail” you will find detailed information explaining the functions of the Voice Control System. Read this section if you are already familiar with the basic functions of the Voice Control System.

If you are not yet familiar with the basic functions of the Voice Control System, section “Getting started” will help you with further information. The corresponding page references are at the beginning of a segment.

**Telephone**

**Telephone* operation**

- The Voice Control System gives you the capability to
  - enter a telephone unlock code
  - dial a phone number by speaking the telephone number
  - create a personal phone book with up to 50 entries
  - dial a phone number by speaking the name of a phone book entry
  - manage and access the automated answering system/voice mail box

Voice Control recognizes whether

- your cellular phone is switched on
- cellular network service is available
- dialing is possible

If dialing is not possible, the Voice Control System will advise you accordingly.

*i* You can continue operating your cellular phone using the keypad on your phone.
Activating Voice Control

- Turn the key in the steering lock to starter switch position 1 or 2.
  
  See your vehicle’s Operator’s Manual for further information on starter switch positions.

- Switch the radio on.
  
  See your Audio, COMAND* or MCS manual for information on how to switch the radio on.

- Briefly pull operating lever to position ¹.
  
  An audible tone (beep) confirms the activation of the system.

Voice Control is activated.

Start commands will begin a dialog.

Edit commands allow you to correct, delete or have the system repeat your entry.

Final commands will execute your entry.

**Start commands**

- “Help” / “Help Phone”
  Voice Control reads a list of additional command choices.

- “Enter unlock code”
  Use this command to input the code to unlock the telephone.

- “Dial number”
  Use this command to dial a phone number.

- “Dial name”
  Use this command to place a phone call by selecting a name previously stored in your personal phone book.

- “Redial”
  Use this command to redial the phone number last dialed.

- “Store name”
  Use this command to store a name in your personal phone book.

- “Phone book”
  The Voice Control System reads out the complete phone book entry by entry.

- “Delete phone book”
  Use this command to delete your personal phone book with all entries.

- “Delete name”
  Use this command to delete a name from your personal phone book.
### Controls in detail

**Telephone**

#### Edit commands:

- **“Confirm”**
  
  All digits input or spoken up to this point in time are repeated for verification, for example “Three four five”. The Voice Control System will prompt you with “Go ahead” to enter or speak additional digits or commands.

- **“Correct”**
  
  The digit block last entered is deleted. Previously input digit blocks are repeated. The Voice Control System will prompt you with “Go ahead” to enter or speak additional digits or commands.

- **“Delete”**
  
  All digits input are deleted. The Voice Control System will prompt you with “The number is removed, go ahead” to enter new digits.

#### Final commands:

- **“Dial”**
  
  The Voice Control System dials the number or stores the unlock code.

- **“Store”**
  
  The Voice Control System stores the phone number and name in your personal phone book, or stores the unlock code.

- **“Cancel”**
  
  The dialog is concluded.

- **“Store”**
  
  The Voice Control System stores the unlock code.

#### Telephone* commands

The most important telephone commands are described below. For additional commands, please refer to the command list (> page39).

**“Help Phone” / “Help”**

The Voice Control System contains an extensive help function.

Use the command “Help Phone” and the Voice Control System will read out an option list of available functions and commands that can be used in conjunction with the telephone.

Use the command “Help” and the Voice Control System will read out an option list of the main commands for all available systems.
“Enter unlock code”

Use the command “Enter unlock code” to input the code to unlock your telephone. After speaking the command, you are prompted to enter the code.

Speak the code as a continuously spoken string of digits. Digits from “Zero” to “Nine” may be used. After speaking the code, the Voice Control System repeats the recognized digits and waits until you continue speaking.

With an input of more than three digits, the Voice Control System advises:
- “You have entered too many digits”.

With an input of less than three digits, the Voice Control System advises:
- “You have not entered enough digits”.

If an incorrect code was entered, the Voice Control System advises:
- “The unlock code is wrong”.

**Sample dialog:**

- Speak “Enter unlock code”.
  The system replies “Enter unlock code”.
- Speak “Zero zero one”.
  The system repeats “Zero zero one”.
- Speak “Store”.
  Your code is stored and the phone is unlocked.

*Timeport phones only use three-digit codes. V60 phones use four-digit codes. The head unit will unlock the phone using the first three digits of the four-digit V60 unlock code.*
“Dial number”

You can dial a phone number using the command “Dial number”.

Digits from “Zero” to “Nine” may be used.

The phone number must be spoken as a continuous string of digit blocks (three to five digits in each block) with an approx. 0.5 second pause between the blocks. After each spoken block, the Voice Control System repeats the recognized digits and waits until you continue speaking.

When dialing 800 numbers, you may pronounce the first four digits as “One eight hundred” and the system will recognize the spoken entries as “One eight zero zero”. All other numeric entries must be spoken as individual numbers.

With an input of more than 30 digits, the Voice Control System announces “You have entered too many digits”. Please correct (page 20) or delete the corresponding digit blocks (page 21).

Sample dialog:

- Speak “Dial number”.
  The system replies “The number, please”.
- Speak “Zero one three zero”.
  The system repeats “Zero one three zero”.
- Speak “Five zero zero five”.
  The system repeats “Five zero zero five”.
- Speak “Dial”.
  The system confirms “The number is dialed”.

Depending on the equipment available in your vehicle, you can also dial the telephone number spoken by doing the following (instead of using the command “Dial”):

- Briefly pull the operating lever to position (vehicles with operating lever).
- Press button í (vehicles with multifunction steering wheel).
“Confirm”
Using the command “Confirm” will repeat all digits spoken up to that point. Upon repeating the digits, the system will prompt you to continue your input.

Sample dialog:
► Speak “Dial number”.
  The system replies “The number, please”.
► Speak “Zero seven three one”.
  The system repeats “Zero seven three one”.
► Speak “Confirm”.
  The system repeats “Zero seven three one, go ahead”.
► Speak “Three nine two”.
  The system repeats “Three nine two”.
► Speak “Dial”.
  The system confirms “The number is dialed”.

“Correct”
Using the command “Correct” will correct the last entered digit block. After speaking the command, the last digit block is deleted and all previously entered digits are repeated. The system then prompts you to continue your input.

Sample dialog:
► Speak “Dial number”.
  The system replies “The number, please”.
► Speak “Zero one three zero”.
  The system repeats “Zero one three zero”.
► Speak “Five zero zero four”.
  The system repeats “Five zero zero four”.
► Speak “Correct”.
  The system repeats “Zero one three zero”.
► Speak “Five zero zero five”.
  The system repeats “Five zero zero five”.
► Speak “Dial”.
  The system confirms “The number is dialed”.

Controls in detail
Telephone
“Delete”
Using the command “Delete” will erase all digits entered. The system then prompts you to start your input again.

Sample dialog:
► Speak “Dial number”.
The system replies “The number, please”.
► Speak “Zero one three zero”.
The system replies “Zero one three zero”.
► Speak “Five zero zero four”.
The system repeats “Five zero zero four”.
► Speak “Delete”.
The system confirms “The number is removed, go ahead”.
► Speak “Zero one three zero”.
The system repeats “Zero one three zero”.
► Speak “Five zero zero five”.
The system repeats “Five zero zero five”.
► Speak “Dial”.
The system confirms “The number is dialed”.

“Store name”
The command “Store name” provides the possibility to create and add to your personal phone book. After using the command, the system will prompt you to enter a phone number.

Digits from “Zero” to “Nine” can be entered.

When dialing 800 numbers, you may pronounce the first four digits as “One eight hundred” and the system will recognize the spoken entries as “One eight zero zero”. All other numeric entries must be spoken as individual numbers.
Speak the telephone number:

- as a continuous string

or, with longer phone numbers (more than five digits),

- in form of digit blocks (three to five digits).

After each digit block (separate the digit blocks by using an approx. 0.5 second pause), the Voice Control System repeats the recognized digits and waits until you continue speaking.

With an input of more than 30 digits, the Voice Control System announces “You have entered too many digits”. Please correct (▷ page20) or delete the corresponding digit blocks (▷ page21).

After the command “Store”, you will be prompted up to four times to input the name.

The Voice Control System may recognize names even if not stored in your voice. For optimum call-up performance, however, you yourself should speak and store the names you intend to use.

**Sample dialog:**

- Speak “Store name” or “Store number”.
  
The system replies “The number, please”.

- Speak “Zero one three zero”.
  
The system repeats “Zero one three zero”.

- Speak “Five zero zero five”.
  
The system repeats “Five zero zero five”.

- Speak “Store”.
  
The system replies “The name, please”.

- Speak “Service Mercedes-Benz”.
  
The system replies “Again”.

- Speak again “Service Mercedes-Benz”.
  
The system confirms “Name and number are set”.

- Speak “Service Mercedes-Benz”.
  
The system repeats “The number, please”.

- Speak “Store”.
  
The system replies “The name, please”.

- Speak “five zero zero five”.
  
The system repeats “Five zero zero five”.

- Speak “Store”.
  
The system replies “The name, please”.

- Speak “Service Mercedes-Benz”.
  
The system replies “Again”.

- Speak again “Service Mercedes-Benz”.
  
The system confirms “Name and number are set”.
“Dial name” (Phone book)
Use the command “Dial name” to place a phone call by selecting a name previously stored in your personal phone book.

Sample dialog:
- Speak “Dial name”.
  The system replies “The name, please”.
- Speak “Smith office”.
  The system confirms “Smith office, the number is dialed”.

If the Voice Control System does not recognize the name you requested, please see segment “Phone book” (page 25) on how to listen to a read-out of the phone book. This way, you can check and determine if the name is stored in the phone book.

“Delete name” (Phone book)
Use the command “Delete name” to delete a name from your personal phone book.

Sample dialog:
- Speak “Delete name”.
  The system replies “The name, please”.
- Speak “Smith office”.
  The system prompts “Would you like to remove Smith office?”.
- Reply “Yes”.
  The system confirms “The name is removed”.

Any other reply than “Yes” will end the dialog and the name will not be deleted from the phone book.
“Delete phone book”

Use this command to delete the complete phone book or one or more names from the phone book.

Sample dialog:

► Speak “Delete phone book”.
   The system prompts “Would you like to remove the phone book completely?"

► Reply “Yes”.
   The system prompts “Are you sure?”

► If you are sure you want to delete the complete phone book, reply “Yes”.
   The system deletes the complete phone book. The deletion of the phone book cannot be undone.

► Reply “No”.
   The system starts reading the phone book entry by entry.
   When the system reads the name you wish to delete, do the following:
   ► Briefly pull the operating lever to position (vehicles with operating lever).
   or
   ► Press button (vehicles with multifunction steering wheel).
   This selects the name to be deleted. The system again reads out the selected name.

   The system prompts “Would you like to remove Smith office?”

   ► Reply “Yes”.
   The phone book entry is erased and the remaining phone book entries are read out.
   or

   ► Reply “No”.
   The system reads out the remaining phone book entries.

   ► Speak “Back”.
   The system announces the preceding name. Continue the dialog.

   ► Speak “Cancel”.
   The dialog is concluded.
“Phone book” and dialing a phone number

Use the command “Phone book” to listen to the entire phone book or select an entry.

Sample dialog:

► Speak “Phone book”.

The system reads out the complete phone book entry by entry.

Depending on the equipment available in your vehicle, you have the following options to select a name and dial the number:

► Briefly pull the operating lever to position 

or

► Press button 

The system announces the selected name and the corresponding number is dialed.

Depending on the equipment available in your vehicle, you have the following options to cancel the dialog:

► Briefly push the operating lever to position 

or

► Press button 

The dialog is cancelled. The Voice Control System confirms by replying “Cancel”.

“Redial”

Use the command “Redial” to dial the last dialed number.
Managing automated answering system/ voice mail box

Activate the Voice Control System to access and manage your answering machine/ voice mail box.

- Activate the Voice Control System during a phone call.
  An audible tone (beep) confirms the activation of the system.
- Speak the required digits (“Zero” to “Nine”).
  or
- Speak the required words “Star” and “Pound”.
- Speak the final command “Dial”.
  The system dials the number entered.

Depending on the equipment available in your vehicle, you can also dial the telephone number spoken by doing the following (instead of using the command “Dial”):

- Briefly pull the operating lever to position (vehicles with operating lever).
  or
- Press button (vehicles with multifunction steering wheel).

i

Telephone mode

Using the commands
- “Phone”
- “Phone on”
- “Telephone”
- “Telephone on”

will switch the system into telephone mode. You will need these commands when you want to switch, for example, from radio mode back to telephone mode.
Radio

Radio operation

The Voice Control System gives you the capability to

- seek a station
- store ten stations in your station list
- select a specific frequency
- select frequency band (FM or AM)
- select Weatherband

1) Except for radio Audio 30.

Activating Voice Control:

- Turn the key in the steering lock to starter switch position 1 or 2.
  See your vehicle’s Operator’s Manual for further information on starter switch positions.
- Switch the radio on.
  See your Audio, COMAND* or MCS manual for information on how to switch the radio on.
- Briefly pull operating lever to position 3.
  An audible tone (beep) confirms the activation of the system.

Selecting radio mode:

- Speak one of the following commands:
  - “Radio”
  - “Radio on”
  The system is now in radio mode.

Once you activated Voice Control and accessed radio mode, you can begin using Start commands. The Voice Control System begins the dialog.
Start commands:

- “Help Radio”
  The Voice Control System reads out an option list of available commands that can be used.

- “Seek” and “Next station”
  The Voice Control System seeks the next available station.

- Speak “‘Ninety-seven point five’”
  The Voice Control System sets the radio to the spoken frequency¹.

- “FM” / “AM”
  The Voice Control System changes the radio to the desired frequency band.

- “Weatherband”
  The Voice Control System switches the radio to the weatherband.

- “Store station”
  Use this command to store the set station in the station list.

- “Select station” (Station list)
  Use this command to select a stored station from your station list.

- “Station list”
  Use this command to play the entire station list.

- “Delete station” (Station list)
  Use this command to delete a station from your personal station list.

- “Delete station list”
  Use this command to delete the complete station list or one or more stations from the station list.

¹) FM frequency band only

Radio commands

Following is a description of the main radio commands. Please see the command list (page 41) for additional commands.

“Help Radio”

Use the command “Help Radio” to obtain a read out of all available radio commands that can be used.

“Seek”

Use the commands

- “Seek”
- “Next station”

To activate the seek function to tune to the next station.
Selecting frequency (FM band)
You may, for example, select a frequency in the FM band (87.9 to 107.9 Megahertz) directly using a verbal command such as “Ninety-five five”. The Voice Control System also recognizes the words “frequency” and “point”, and you may for example use the command, “Frequency ninety-five point five”.

Sample dialog
- Speak “Ninety-five five”.
  or
- Speak “Frequency ninety-five point five”.
  or
- Speak “Ninety-five point five”.
  The Voice Control System tunes the radio to frequency FM 95.5.

Selecting frequency band
Use the commands
- “FM” or “AM” to select the FM or AM band.

Selecting Weatherband
Use the command
- “Weatherband” to select the “Weatherband”.

Radio
“Store station” (Station list)

Use this command to store the set station (AM and FM only) by name in your personal station list. After using this command, you will be prompted by the Voice Control System to repeat the name two to four times before it is stored in the station list.

The Voice Control System may recognize names even if not stored in your voice. For optimum performance, however, call up only names you have stored yourself.

Sample dialog:

➤ Speak “Store station”.

The Voice Control System replies “Station, please”.

➤ Speak “Smooth Jazz”.

The Voice Control System replies “Again”.

➤ Speak “Smooth Jazz”.

The Voice Control System confirms “The station is set”.

You can freely select the station name, for example “Favorite station”.

“Select station” (Station list)

Use the command “Select station” to select a stored station name from your station list.

Sample dialog:

➤ Speak “Select station”.

The Voice Control System replies “Station, please”.

➤ Speak “Smooth Jazz”.

The Voice Control System confirms “Smooth Jazz”.

If the Voice Control System does not recognize the station name you requested, please refer to the section “Station list” (page 31). By following the dialog, you can check and determine if the name is stored in the station list.
“Station list” and select station from list

Use this command to play the entire station list, or to select an entry from the station list.

Sample dialog:

► Speak “Station list”.
   The Voice Control System reads out the entire list.

Select station (depending on the equipment level of your vehicle):

► Briefly pull the operating lever to position  .
   or
► Press button  .
   The selected station is announced and the radio is tuned to the corresponding frequency.

Cancel dialog (depending on the equipment level of your vehicle):

► Briefly push the operating lever to position  .
   or
► Press button  .
   The dialog is concluded. The system confirms “Cancel”.

“Delete station” (Station list)

Use the command “Delete station” to delete a station from your personal station list.

Sample dialog:

► Speak “Delete station”.
   The system replies “Station, please”.
   “Would you like to remove Smooth Jazz?”
   “Yes”.
   The system confirms “The station is deleted”.

   Any other reply than “Yes” will end the dialog and the name will not be deleted from the station list.
“Delete station list”

Use this command to delete the complete station list or one or more stations from the station list.

**Sample dialog:**

- Speak “Delete station list”.
  The Voice Control System prompts “Would you like to delete the station list completely?”
- Speak “Yes”.
  The system prompts “Are you sure?”
- Speak another “Yes” (if you want the complete station list to be deleted)
  The system deletes the complete station list. The deletion of the station list cannot be undone.

- Speak “No”.
  The system starts reading the station list.
  When the system reads the station to be deleted (depending on the equipment level of your vehicle):
  - Briefly pull the operating lever to position à.
  - or
  - Press button í.
  The station to be deleted is selected. The name of the selected station is read out once more.
  The system prompts “Would you like to remove Smooth Jazz?”
  - Speak “Yes”.
    The station is erased and the remaining station entries are read out.
  - or
  - Speak “Yes”.
    The system continues reading the station list entry by entry.
- Speak “Back”.
  The system announces the preceding station. You may now continue with the dialog.
- Speak “Cancel”.
  The dialog is concluded.
**CD-changer/CD-player**

**CD-changer*1/CD-player* operation**

The Voice Control System gives you the ability to

- select a CD
- select a track

**Activating Voice Control:**

- Turn the key in the steering lock to starter switch position 1 or 2.
  
  See your vehicle’s Operator’s Manual for further information on starter switch positions.

- Switch the radio on.
  
  See your Audio, COMAND* or MCS manual for information on how to switch the radio on.

- Briefly pull the operating lever to position Ω.
  
  An audible tone (beep) confirms the activation of the system.

**Selecting CD-mode:**

- Speak one of the following commands:
  - “CD-changer”
  - “CD-player”

  The system is now in CD-mode.

Once you activated Voice Control and accessed CD-mode, you can begin using Start commands. The Voice Control System begins the dialog.

**Start commands**

- “Help CD”/ “Help CD-changer”¹ / “Help Single CD”¹
- “CD1” to “CD6”¹
- “Next CD”¹
- “Track1” to “Track19”
- “Next Track”

---

¹ Only possible in vehicles equipped with CD-changer
Controls in detail

CD-changer/CD-player

**CD-changer*/CD-player* commands**

Following is a description of the main CD commands. Please see the command list (page 42) for additional commands.

**“Help CD”**

Help can be accessed anytime by saying one of the following commands:

- “Help CD”
- “HelpCD-changer”
- “HelpSingle CD”

The Voice Control System will then read out an option list of available functions and commands that can be used.

**“CD1” to “CD6”**

Use this command to select up to 6 CDs out of your CD-changer.

**“Next CD”**

Use this command to select the next CD.

**“Track 1” to “Track 19”**

Use this command to select up to 19 title numbers of a loaded CD.

---

1) Only possible in vehicles equipped with CD-changer

**“Next track”**

Use this command to select the next track.
Cassette player

The Voice Control System gives you the ability to
- select a title
- change to the other track on the tape
- fast forward or rewind the cassette

Activating Voice Control:
- Turn the key in the steering lock to starter switch position 1 or 2.
  See your vehicle’s Operator’s Manual for further information on starter switch positions.
- Switch the radio on.
  See your Audio, COMAND* or MCS manual for information on how to switch the radio on.
- Briefly pull the operating lever to position ．
  An audible tone (beep) confirms the activation of the system.

Selecting cassette player mode:
- Speak the command “Tape”.
  You have selected cassette player mode.

Once you activated Voice Control and accessed Cassette player mode, you can begin using Start commands. Voice Control begins the dialog.

1) Except for radio Audio 30

Start commands
- “Help Tape”
- “Next track / Seek”
- “Other side”
- “Fast forward”
- “Rewind”
Controls in detail

Cassette player

**Cassette player* commands**

Following is a description of the main cassette commands. Please see the command list (page 43) for additional commands.

**“Help Tape”**

Help can be accessed anytime by saying the command “Help Tape”. The Voice Control System will then read out an option list of available functions and commands that can be used.

**“Next track / Seek”**

Use this command to select the next track on your cassette.

**“Other side“**

Use the command “Other side” to change to the other track on the cassette.

**“Fast forward” or “Rewind”**

Use commands “Fast forward” or “Rewind” to fast forward or rewind the tape.

Cancel winding action of tape (depending on the equipment level of your vehicle):

- Briefly push the operating lever to position ø (vehicles with operating lever).
- Press button ` (vehicles with multi-function steering wheel).

The winding action is cancelled.
Navigation

**Navigation system* operation**
The Voice Control System gives you the ability to
- switch navigation on

**Activating Voice Control:**

- Turn the key in the steering lock to starter switch position 1 or 2.
  See your vehicle’s Operator’s Manual for further information on starter switch positions.
- Switch the radio on.
  See your Audio, COMAND* or MCS manual for information on how to switch the radio on.
- Briefly pull the operating lever to position 
  An audible tone (beep) confirms the activation of the system.

Following is a description of the main commands.

**Selecting navigation system mode:**

- Speak one of the following commands:
  - “Navi”
  - “Navi on”
  - “Navigation”
  - “Navigation on”
The system is now in navigation mode.
Chapter “Command list” gives you an overview of all commands available for use to control the Voice Control System. Which commands are available for use is dependent on the equipment level in your vehicle.

### Telephone* commands

#### Help commands
- “Help” / “Help Phone”
- “Help Radio”
- “Help Tape”

#### Commands to select telephone mode
- “Phone”
- “Phone on”
- “Telephone”
- “Telephone on”

#### Commands to enter your unlock code
- “Enter unlock code”
- “Input unlock code”

#### Commands to enter telephone numbers
- “Dial number”
- “Dial phone number”

#### Command to confirm a spoken number or name
- “Confirm”
Command list

Commands to correct the last spoken digit block
- “Correct”
- “Correction”
- “Correct number”
- “Correct phone number”

Commands to delete all input digit blocks
- “Delete”
- “Delete number”
- “Delete phone number”

Commands to create and extend your personal phone book
- “Store name”
- “Store number”
- “Store phone number”

Command to dial a name from your personal phone book
- “Dial name”

Command to delete a name or number from your personal phone book
- “Delete name”

Command to delete names from your personal phone book or to completely delete the contents of your telephone book
- “Delete phone book”

Command to play the phone book or to select an entry from your phone book
- “Phone book”

Command to redial the last dialed telephone number
- “Redial”

Final command to store a telephone number
- “Store”
- “Store number”
- “Store phone number”

Final command to store the unlock code
- “Store”
Commands to conclude a dialog
- “Cancel”
- “Cancellation”

Digits and words used to enter a telephone number
- “0” to “9”
- “Star”
- “Pound”
- “One eight hundred”

Radio commands

Help commands
- “Help Radio”
- “Help Phone”
- “Help Tape”

Commands to select radio mode
- “Radio”
- “Radio on”

Commands to select the next station
- “Seek”
- “Radio seek”
- “Tuner seek”
- “Next station”

Example of a command to select a FM frequency
- “Frequency ninety-five point five”
- “Ninety-five point five”
- “Ninety-five five”
Command list

Commands to select a frequency band
- “FM”
- “AM”
- “Weatherband”

Command to create or expand (AM or FM only) your personal station list
- “Store station”

Command to select a station from your personal station list
- “Select station”

Command to play the station list or to select an entry from your station list
- “Station list”

Command to delete a station from your personal station list
- “Delete station”

Command to delete stations from your personal station list or to completely delete the contents of your station list
- “Delete station list”

Help commands
- “Help Radio”
- “Help Phone”
- “Help Tape”

CD-changer-* / CD-player-* commands
Commands to select CD-changer or CD-player mode

- “CD” / “CD on”
- “CD-player” / “CD-player on”
- “CD-changer” / “CD-changer on”
- “Single CD”

Commands to select up to 6 CDs in your CD-changer

- “CD 1”
- “CD number 2”

Commands to select the next CD

- “Next CD”
- “Other CD”

Example of commands to select up to 19 title numbers of a loaded CD

- “CD track 1”
- “CD track number 4”
- “Track 8”
- “Track number 19”

Commands to select the next title of a loaded CD

- “Next track”
- “Other track”

Cassette player* commands

Help commands

- “Help Tape”
- “Help Radio”
- “Help Phone”

Commands to select cassette player mode

- “Tape”
- “Tape on”
Command list

Commands to select the next track
- “Other track”
- “Next track”
- “Seek”

Command to switch to the other track on cassette tape
- “Other side”

Commands to fast forward or rewind
- “Fast forward”
- “Rewind”
- “Tape fast forward”
- “Tape rewind”

Navigation system* commands

Commands to switch to navigation
- “Navi”
- “Navi on”
- “Navigation”
- “Navigation on”
What to do if....

**Voice Control does not function**
- Switch the radio on.
- Activate Voice Control System (▷ page10), (▷ page12).

**Voice Control does not recognize commands**
- The Voice Control System should only be operated by the driver as the microphone is geared to the driver side.
- Speak the commands in a continuous manner using a normal tone.
  Speaking unclear, too loud or too soft can result in the inability of the Voice Control System to recognize or to misunderstand your commands.
- External noise may affect the performance of the Voice Control System.
  - Close all windows and sliding/ pop-up roof* to reduce noise level.

**Entering digits**
- Digits from “Zero” to “Nine” may be used.
- Speaking phone numbers in digit blocks of 3 to 5 digits has proven a very reliable method for the input of phone numbers.
Voice Control does not recognize a phone book entry or station list entry

When you create your personal phone book or station list, select names with the greatest possible acoustic differences:

If for example you have the names Smith and Schmidt, choose for example “Smith Office” or “Schmidt John”.

- Voice Control does not recognize a phone book entry:
  - Speak “Phone book”.
    The system reads out the phone book entry by entry.
  - Briefly pull the operating lever to position \( \uparrow \) when the desired name is being read out.
    The number is dialed (page 25).

- Voice Control does not recognize a station list entry:
  - Speak “Station list”.
    The system reads out the station list entry by entry.
  - Briefly pull the operating lever to position \( \uparrow \) when the desired station name is being read out.
    The station is selected. (page 31).

Voice Control does not store the desired name

Should interference occur during the process of storing a name, the Voice Control System will automatically repeat the procedure once. If the interference continues, the dialog is stopped. You must repeat the input procedure again.

Which commands are available for use?

- Using the command “Help” will give you the ability to obtain a read out of all major commands for all modes (page 9).
- A complete list of all available commands can be found in chapter “Command list” (page 39).
A
Activating Voice Control
   Cassette player 35
   CD-changer/CD-player 33
   Navigation system 37
   Operating lever, vehicles with multi-
   function steering wheel 12
   Operating lever, vehicles without multi-
   function steering wheel 10
   Radio 27
   Telephone 16
Automated answering system
   Managing 26

C
Cassette player
   Changing track 44
   Next track 36
   Operation 35
   Other side 36
   Selecting mode 35, 43
   Selecting track 34
   Start commands 35
   Stopping winding action 11, 13
Cassette player commands
   Fast forward/rewind 36, 44
   Help Tape 36, 43
   Next track 36, 44
   Other side 36, 44
   Overview 43
   CD 43
   CD commands
   CD 1 to CD 6 34, 43
   Help CD 34, 42
   Next CD 34
   Next track 34
   Track 1 to track 19 34, 43
   CD-changer/CD-player
   Operation 33
   Selecting CD 34, 43
   Selecting mode 33, 43
   Selecting track 34, 43
   Start commands 33
   CD-changer/CD-player commands
   Overview 42
   Changing
   CD 34, 43
   Changing track
   Cassette player 44
   Commands
   Cassette player 36, 43
   CD-changer/CD-player 34, 42
   Radio 28, 41
   Telephone 17, 39
Commands not recognized
   Practical hints 45
Confirming
   Telephone number 20, 39
Controls 10
   Operating lever, vehicles with multi-
   function steering wheel 12
   Operating lever, vehicles without multi-
   function steering wheel 10
Correcting
   Telephone number 20, 40
D
Delete
   Telephone commands 21
Deleting
   Name (phone book) 23, 40
   Phone book 40
   Phone book entry 24, 40
   Radio station 31, 42
   Station list 32
   Station list entry 42
   Telephone number 21, 40
Dialing
  Name (phone book) 23, 40
  Telephone number 19, 39

E
Edit commands
  Telephone 17
Ending
  Telephone call 11, 13
Enter
  Unlock code 18
Entering digits
  Practical hints 45

F
Fast forward 36
  Tape 36, 44
Final commands
  Telephone 17

H
Help commands
  Call-up 9
  Help 9
  Help CD/ Help CD-changer 9
  Help Phone 9, 17
  Help Radio 9
  Help Tape 9

Help function 9
I
Introduction 9

M
Managing
  Automated answering system/ voice
  mail box 26
N
Navigation system
  Activating Voice Control 37
  Operation 37
  Selecting mode 37
Navigation system commands
  Navigation mode 44
Next track
  Cassette player 36, 44
  CD 34
  Number
  Dialing 19

O
Operating lever
  Vehicles with multifunction steering
  wheel 12
  Vehicles without multifunction steer-
  ing wheel 10
Operating safety 7
Operation
  Cassette player 35
  CD-changer/ CD-player 33
  Navigation system 37
  Radio 27
  Telephone 15
Other side
  Cassette player 36

P
Phone book
  Deleting 24, 40
  Deleting name 23, 40
  Dialing name 23, 40
  Entry not recognized 46
  Playing 25, 40
  Selecting entry 25, 40
  Storing name 21, 40
Phone book entry
  Deleting 40
  Selecting during voice output, vehicles
  with multifunction steering wheel 13
  Selecting during voice output, vehicles
  without multifunction steering wheel 11
Radio
   Operation 27
   Selecting frequency 29, 41
   Selecting frequency band 29, 42
   Selecting radio mode 27
   Start commands 28
Radio commands
   Delete station 31, 42
   Delete station list 32, 42
   Help Radio 28
   Overview 41
   Play station list 30, 31, 42
   Seek 28, 41
   Select station 30, 42
   Store station 30, 42
Radio operation
   Sample dialog 29–32
Receiving
   Telephone call, vehicles with multifunction steering wheel 13
   Telephone call, vehicles without multifunction steering wheel 11
Redialing
   Telephone 25
Rewind 36

Sample dialog
   Radio 29–32
   Telephone 18–25

Seeking station
   Radio 28, 41
Selecting
   Cassette player mode 35, 43
   CD 34, 43
   CD mode 33, 43
   Frequency 41
   Navigation system mode 37, 44
   Phone book entry 25, 40
   Radio frequency 29
   Radio frequency band 29, 42
   Radio station 30, 42
   Station list entry 30, 31, 42
   Telephone mode 39
   Track (CD) 34, 43
   Track (tape) 36, 44
   Weatherband 29, 42
Selecting frequency (FM)
   Radio 29, 41
Selecting frequency band
   Radio 29, 42
Selecting track
   Cassette player 44
   CD-changer/CD-player 43
Setting
   Volume 11, 13
Start commands
   Cassette player 35
   CD-changer/CD-player 33
   Radio 28
   Telephone 16
Station
   Deleting 31, 42
   Selecting 30, 42
   Storing 30, 42
Station list
   Deleting entries 32, 42
   Deleting entry 31, 42
   Entry not recognized 46
   Playing 30, 31, 42
   Selecting during voice output, vehicles with multifunction steering wheel 13
   Selecting during voice output, vehicles without multifunction steering wheel 11
   Selecting entry 30, 31, 42
   Selecting station 42

Tape 36, 44
Index

Stopping winding action
- Cassette player, vehicles without multifunction steering wheel 11
- Cassette player, vehicles with multifunction steering wheel 12

Storing
- Name in phone book 21, 40
- Name in phone book is not stored 46
- Radio station 30, 42

Symbols 6

T
- Tire

Telephone
- Activating Voice Control 16
- Edit commands 17
- Final commands 17
- Redialing 25, 40
- Selecting mode 39
- Start commands 16
- Telephone operation 15

Telephone call
- Ending, vehicles with multifunction steering wheel 13
- Ending, vehicles without multifunction steering wheel 11
- Receiving, vehicles with multifunction steering wheel 13
- Receiving, vehicles without multifunction steering wheel 11

Telephone commands
- Confirm 20, 39
- Correct 20, 40
- Delete 21, 40
- Delete name (phone book) 23, 40
- Delete phone book 24, 40
- Dial name (phone book) 23, 40
- Dial number 19, 39
- Enter unlock code 18, 39
- Help Phone 17, 39
- Overview 39
- Play phone book 25, 40
- Redial 25
- Redial (telephone) 40
- Store name 21, 40
- Telephone mode 39

Telephone number
- Confirming 20, 39
- Correcting 20, 40
- Deleting 21, 40
- Dialing 19, 39
- Displaying in multifunction display 13

Telephone operation
- Sample dialog 18–25
- Track selection
- CD-changer/CD-player 34

U
- Unlock code
  - Enter 18

V
- Voice mail box
  - Managing 26

Voice Control
- Activating, vehicles with multifunction steering wheel 12
- Activating, vehicles without multifunction steering wheel 10
- Deactivating, vehicles with multifunction steering wheel 12
- Deactivating, vehicles without multifunction steering wheel 11
Voice Control does not function
    Practical hints 45
Volume
    Setting, vehicles with multifunction steering wheel 13
    Setting, vehicles without multifunction steering wheel 11

W
Weatherband
    Selecting 29, 42
Winding action of cassette player
    Stopping, vehicles with multifunction steering wheel 12
Winding action of cassette player
    Stopping, vehicles without multifunction steering wheel 11
All illustrations and specifications contained in this operation guide are based on the latest product information available at the time of publication approval. Mercedes-Benz reserves the right to make changes at any time, without notice.

Reprinting, translation and copying, even of excerpts, is not permitted without prior authorization in writing.

Press time: 08/01/2002
Printed in the U.S.A.