

First Class Term Protection



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First Class Term Protection is optional and is not insurance. All transactions related to the optional First Class Term Protection product are governed solely by the provisions of the First Class Term Protection Vehicle Service Contract ("Agreement"). This brochure provides general information about the First Class Term Protection product and should not be solely relied upon when purchasing coverage. Please refer to your Agreement for details of terms, conditions, and specific coverage details, including limitations, exclusions, transferability and cancelability. Coverage may vary by state. This product may not be available in all states or for all vehicle models. This product is available at the time of vehicle sale or lease only. Please see your dealer for more information. MBFS NMLS #2546.

This is an optional product marketed through Mercedes-Benz Financial Services. The Administrator/Obligor offering the First Class Term Protection product is Safe-Guard Products International LLC, Two Concourse Parkway, Suite 500, Atlanta, GA, 30328, 1-866-406-1315, except in Florida where the Administrator/Obligor is Safe-Guard Warranty Corporation, Florida License Number 60126, Two Concourse Parkway, Suite 500, Atlanta, GA, 30328, 1-866-406-1315. In Oklahoma, the Obligor is Safe-Guard Warranty Corporation. In Washington, the Obligor is National Product Care Company, 175 W. Jackson Blvd, Chicago, IL 60604.

Coverage where you need it most. First Class Term Protection covers the cost to repair or replace eligible parts that have failed due to normal wear and tear. Gain peace of mind knowing when it comes to those common maintenance items and the associated parts and labor charges, First Class Term Protection has you covered.

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Drive confidently.

Give yourself peace of mind knowing you have great coverage with First Class Term Protection.

First Class Term Protection covers the cost to repair or replace several of the parts and the related labor that can result from normal vehicle wear and tear. The following is a list of the eligible parts for each of our available plans.

Standard Plan Coverage Includes:

- One (1) set of front and rear brake pads
- One (1) wheel alignment
- One (1) tire balance (per year)

Premium Plan Coverage Also Includes:

- One (1) set of front and rear rotors



Coverage exclusions may apply¹:

- Carbon/Ceramic Brake Pads
- Carbon/Ceramic Rotors (excluded from Premium Plan)
- Diagnostic charges if proper repair readily apparent
- Maintenance on the vehicle
- Shop supplies, storage or disposal fees
- Expense due to accidents, collision, weather, vandalism, alterations to the vehicle or part, or aftermarket products not approved by manufacturer
- Mechanical breakdown caused by misuse or abuse of vehicle, improper towing, lack of maintenance of the covered part, environmental damage, failure of a non-covered part, pre-existing condition
- Vehicle's odometer has been altered or disconnected
- Repairs made without prior authorization

Ask your Mercedes-Benz dealer about First Class Term Protection.

¹Additional exclusions may apply. Repairs require prior authorization. Please see your Agreement for specific coverage details, limitations, and a complete list of exclusions.