



First-class support.

Making sure your vehicle continues to run like new is easy when you visit a Mercedes-Benz dealership. Each service department is staffed by factory trained Mercedes-Benz technicians, who will go above and beyond to help ensure your vehicle is receiving the highest level of attention and care.

Coverage exclusions may apply, including but not limited to:¹

- Breakdown repairs or maintenance that are not routine maintenance services
- Services that are not performed according to the required vehicle maintenance schedule
- Service not performed by an authorized Mercedes-Benz dealership
- Vehicle with altered odometer or actual mileage cannot be determined
- Charges for parts, labor or diagnostic operation which are not directly related to the required maintenance service
- Costs that exceed the retail value of the required maintenance services for the service interval
- Service or replacement of/to the lithium ion battery or electric powertrain, or any components
- Routine maintenance services performed after the Agreement expiration, when all service intervals purchased have been performed or on the Agreement end date, whichever occurs first

¹This brochure provides general information about the optional Star Prepaid Maintenance product and should not be solely relied upon when purchasing coverage. Please refer to your Star Prepaid Maintenance agreement for details of terms, conditions, and specific coverage details, including limitations, exclusions, transferability and cancelability. Agreement cannot be cancelled and is non-refundable, subject to any limitations under state law. Coverage may vary by state. This product may not be available for all vehicle models. Please see your dealer for more information.

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Mercedes-Benz Star Prepaid Maintenance



Value. Right from the start.

Mercedes-Benz Financial Services





Mercedes-Benz Star Prepaid Maintenance Coverage

Here's what you'll receive with each service visit.

Benefits that last for miles to come.

Be sure to protect your vehicle with Mercedes-Benz Star Prepaid Maintenance. It's the smart, convenient way to ensure your vehicle's servicing needs are taken care of from the start, and provides a wide range of benefits:

- Measurable savings versus purchasing maintenance as you go¹
- Help to maintain the market value of your vehicle
- Greater convenience having paid for maintenance in advance
- Maintenance performed by Mercedes-Benz factory trained technicians using Genuine Mercedes-Benz Parts
- Locked in costs for service to safeguard against unexpected increases
- Accepted at 380+ authorized Mercedes-Benz dealerships

In addition, the plan offers flexible payment options. When you buy the Star Prepaid Maintenance Plan at the same time as your Mercedes-Benz vehicle, you can build the cost into your monthly payment, or prepay up front.

There are 2- and 3-year maintenance plans available, providing coverage in 1 year/10,000 mile service intervals, up to 110,000 mile service.² Plans may be purchased after the initial maintenance service for vehicles eight model years or newer and up to 80,000 miles.

To purchase or learn more, please visit an authorized Mercedes-Benz dealership. To locate a dealership visit MBUSA.com or call 1-800-FOR-MERCEDES (1-800-367-6372) today.

All Models ¹	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K	110K
Synthetic motor oil & filter replacement	•	•	•	•	•	•	•	•	•	•	•
Cabin dust/combination filter replacement		•		•		•		•		•	
Brake fluid change		•		•		•		•		•	
Fluid levels check & correction ²	•	•	•	•	•	•	•	•	•	•	•
Multi-Point Inspection	•	•	•	•	•	•	•	•	•	•	•
Wiper blade sets	•	•	•	•	•	•	•	•	•	•	•
Spark plugs replacement						•					•
Engine air filter replacement				•	•			•			•
Transmission oil & filter replacement						•					
Fuel filter replacement (diesel models)		•		•	•	•		•		•	

Specific Model Services	2K	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K	110K
Main circuit coolant replacement (V12 models)				•			•			•		
Rear differential fluid replacement (AMG [®] P30 models) ³	•				•				•			
Front & rear axle fluid oil replacement (G55 AMG model)	•					•					•	
Transfer case oil replacement (E-Class 4MATIC [®] models) ⁴				•			•			•		

Specific AMG Model Services ¹	2K	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K	110K
Rear axle oil change	•			•			•			•		
Engine air filter replacement				•			•			•		
Transmission oil & filter replacement				•			•			•		
V12 AMG coolant service				•			•			•		

Specific CLA & GLA AMG Model Services	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K	110K
Rear axle oil change	•		•		•		•		•		•
Engine air filter replacement	•	•	•	•	•	•	•	•	•	•	•
Transmission oil & filter replacement			•			•			•		

Mercedes-Benz Electric Models	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K	110K
Combination filter replacement		•		•		•		•		•	
Brake fluid change		•		•		•		•		•	
Fluid levels check & correction ²	•	•	•	•	•	•	•	•	•	•	•
Multi-Point Inspection	•	•	•	•	•	•	•	•	•	•	•
Wiper blade sets	•	•	•	•	•	•	•	•	•	•	•

¹ All G models not applicable to above charts.

² Includes coolant, brake, power steering, windshield washer fluids, and AdBlue[®] (diesel models)

³ Not applicable for SLK55 AMG

⁴ For Model Year 2009 E-Class

• Model Year 2009-2014 only

• Model Year 2015 and newer only

¹ Savings may vary by dealer and model.

² Additional maintenance may be required according to your driving habits, mileage and local environment. Mercedes-Benz Star Prepaid Maintenance is available for all models except SLR and SLS.